

# RETURN & REFUND POLICY

## Gold Rush Trading Software & Community

Operated by **Capital Rush, LLC**

Last Updated: January 27, 2026

This Return & Refund Policy applies to all purchases, subscriptions, and access to **Gold Rush** (the “Product”), operated by **Capital Rush, LLC** (“Capital Rush,” “Company,” “we,” “us,” or “our”).

By purchasing or accessing Gold Rush, you acknowledge and agree to this policy in full.

## 1. ALL SALES ARE FINAL

Due to the **digital, proprietary, and confidential nature** of Gold Rush, **ALL SALES ARE FINAL**.

Once access is granted, **no refunds, returns, chargebacks, credits, or exchanges** will be issued under any circumstances.

This policy applies to, without limitation:

- Subscription payments
- One-time purchases
- Renewal charges
- Upgrades or plan changes

You understand that access to proprietary software, tools, strategies, and community content is immediately delivered upon purchase and **cannot be returned**.

## 2. NO EXCEPTIONS POLICY

Refunds or credits will **NOT** be provided for any reason, including but not limited to:

- Lack of usage or inactivity
- Trading losses or poor performance
- Missed, delayed, or failed alerts
- Disagreement with strategy, logic, or methodology

- Failure to understand or correctly use the Product
- Market conditions or volatility
- Platform downtime or third-party outages
- Account suspension or termination due to violations
- Removal for breach of Terms of Service or Community Rules

All users are responsible for reviewing product details and policies **before purchasing**.

### 3. ACCOUNT TERMINATION & ACCESS REMOVAL

If your access to Gold Rush is suspended or terminated due to:

- Policy violations
- Confidentiality breaches
- Abuse, misuse, or misconduct

You are **NOT entitled to any refund**, credit, or compensation, regardless of remaining subscription time.

Termination does not waive your obligations under any agreements.

### 4. CHARGEBACKS & PAYMENT DISPUTES

Unauthorized chargebacks or payment disputes are considered a **material breach** of our agreements.

If a chargeback is initiated:

- Your access will be **immediately and permanently revoked**
- You may be **banned across all Capital Rush products**
- The matter may be escalated to collections or legal counsel
- Evidence of access, usage, and policy acceptance may be submitted to the payment processor

Capital Rush reserves the right to pursue all available remedies.

### 5. BILLING RESPONSIBILITY

You are responsible for:

- Managing your subscription
- Canceling prior to renewal if you do not wish to continue
- Ensuring accurate payment information

Failure to cancel before a renewal date does **not** qualify for a refund.

## 6. CONTACT INFORMATION

For billing questions or policy clarification, contact us at:

**Email:** [Team@goldrushfutures.co](mailto:Team@goldrushfutures.co)

**Business:** Capital Rush, LLC

**Product:** Gold Rush

Please note: contacting support does **not** override or alter this policy.

## 7. ACCEPTANCE

By purchasing or accessing Gold Rush, you:

- Acknowledge that you have read and understood this policy
- Agree that all sales are final
- Waive any right to refunds or chargebacks except where required by law

If you do not agree, do not purchase or access Gold Rush.