

## Synthesys Partner Program Refund Policy

**Effective Date: August 4, 2026**

This Refund Policy governs the fee paid for the Synthesys Partner Software License. By completing the purchase (whether paid in full or via any financing or Buy Now Pay Later service), you confirm that you have read, understood, and agree to be bound by this Policy. Your acceptance is recorded with a timestamp via Whop.

The Synthesys Partner Program and Partner Software License are offered as a software access and training product only. They are not a business opportunity, franchise, business-in-a-box, or income guarantee. Synthesys makes no representations that You will earn any money or achieve any particular results. Any success depends solely on Your own efforts.

### 1. What You Are Purchasing

You are purchasing a **one-year Synthesys Partner Software License**.

Upon successful payment, you receive **immediate digital access** to the Synthesys software platform for a period of one (1) year.

All other items shown in the offer are provided **free of charge** and do not form part of the paid consideration:

- Synthesys AIVA Training System
- Turnkey Fulfillment System
- Prompt & Industry Playbook
- Synthesys Partner Community
- Partner Profit Share (40% Recurring Revenue)
- Bonus #1: Golden \$500 Rebate
- Bonus #2: The Agency Course
- Bonus #3: Synthesys GoHighLevel Account
- Bonus #4: First 100 Minutes Free
- Bonus #5: Case Study Library
- Bonus #6: Advanced Partner Training
- Bonus #7: First Access to Future AI Tools
- Bonus #8: Extra Partner Membership

No physical goods are shipped. Access is granted instantly. Once access credentials are issued, the Software License is fully delivered.

### 2. Money Back Guarantee (Sole and Exclusive Conditional Refund)

The only refund available under this Policy is the Money Back Guarantee described below.

During the first 365 days after purchase, Synthesys will refund the full License fee plus an additional \$500 **if and only if** you satisfy **every** one of the following conditions:

- (a) You complete and submit verifiable proof of at least ten (10) legitimate sales calls with ten (10) different prospective paying clients;
- (b) “Legitimate sales calls” means real business-development calls with prospective paying clients. Practice calls, role-plays, and repeated calls with the same person do not qualify;
- (c) Acceptable proof consists of call recordings (where legally permitted) **or** detailed written notes containing date, time, client contact information, outcome, and follow-up actions;
- (d) Proof is submitted to Synthesys leadership via the Whop Partner community or email no later than 365 days after the purchase date; and
- (e) You have participated in and followed the Program training in good faith.

Synthesys will determine, acting reasonably, whether the submitted proof meets the above requirements. If approved, the refund plus \$500 will be processed within thirty (30) days.

### **3. All Sales Final**

- The Partner fee is payment solely for a one-year digital Software License with immediate delivery.
- Once access is granted, the sale is final.
- The Money Back Guarantee is the **only** refund available.
- Synthesys does not guarantee income, success, or any particular results.
- You waive any right to refunds, chargebacks, payment disputes, financing cancellations, or returns for any reason other than the Money Back Guarantee, including dissatisfaction, change of mind, claimed lack of results, or any claim raised through a BNPL or financing provider.

Only the written terms of this Policy and the Synthesys Platform Terms of Service control. No statement made in marketing materials, webinars, or oral communications creates any additional refund right.

### **4. Chargebacks, Payment Disputes, Financing & Buy-Now-Pay-Later**

By purchasing the Software License — whether paid in full or through any financing, installment, or Buy Now Pay Later (BNPL) service (including Splitit, Afterpay, Klarna, ClarityPay, PayPal Pay in 4 / Pay Later, Affirm, or any similar product) — you agree as follows:

4.1 The Money Back Guarantee is the sole and exclusive refund available. No other refunds, returns, or chargebacks are permitted.

4.2 You will not initiate any chargeback, payment dispute, financing cancellation, or similar action with your bank, card issuer, BNPL provider, or financing company without first sending written notice to Synthesys via the Whop Support Chat or support@synthesys.app and allowing at least ten (10) business days for Synthesys to investigate and respond.

4.3 If you initiate a chargeback, dispute, or financing cancellation in breach of Section 4.2, or if any such action is determined to be fraudulent, abusive, or without valid basis (including friendly fraud), then:

- You remain fully liable for the entire License fee plus any financing charges you incurred;
- You authorize Synthesys to charge any payment method on file;
- Synthesys may take any and all measures to recover the amounts owed, including referral to debt collection agencies, credit reporting, litigation in the courts of Dubai, United Arab Emirates, and enforcement of any judgment in any jurisdiction where you reside or hold assets, plus recovery of all actual costs incurred (chargeback fees, collection fees, attorneys' fees, and enforcement costs);
- Your Partner account and all associated access and benefits may be immediately suspended or permanently terminated; and
- Any partner commissions previously paid will be clawed back immediately upon the dispute in order to recover the disputed or charged-back amount.

4.4 Use of a BNPL or financing service creates no additional refund rights against Synthesys. Any dispute raised with a BNPL or financing provider is treated as a direct chargeback against Synthesys.

4.5 This Section 4 survives termination of your access or Partner status.

## **5. Chargebacks by Referred Clients**

If a client you referred requests a refund or initiates a chargeback on their Platform Fee, your corresponding commission will be reversed or deducted. Excessive chargebacks from your referrals may result in suspension or termination of your Partner account.

## **6. Business-to-Business Transaction**

This is a business-to-business software license transaction. By purchasing, you represent and warrant that you are acting for business purposes and not as a consumer.

## **7. Governing Law, Jurisdiction & Enforcement**

This Policy is governed by the laws of Dubai, United Arab Emirates. The competent courts of the Emirate of Dubai shall have exclusive jurisdiction over any dispute arising out of or relating to this Policy. Notwithstanding the foregoing, Synthesys may pursue collection and enforcement proceedings in any jurisdiction in which you reside or hold assets.

## **8. General**

If any provision of this Policy is held unenforceable, the remaining provisions shall continue in full force and effect. This Policy, together with the Synthesys Platform Terms of Service, constitutes the entire agreement between you and Synthesys regarding the Partner Software License and supersedes all prior discussions or representations.

By completing the purchase, you acknowledge that you have read, understood, and agree to this Refund Policy in its entirety.