

Synthesys End User License Agreement (EULA) & Terms of Service

Last Updated: August 4, 2026

This End User License Agreement and Terms of Service ("Agreement") is a legally binding contract between Synthesys LLC FZ ("Synthesys," "we," "us," or "our") and you ("you," "your," or "Customer").

By accessing, purchasing, or using any Synthesys product, service, software, platform, or offering (collectively, the "Services"), including through Whop, Fanbasis, Stripe, or any other platform or payment processor, you agree to be bound by this Agreement.

If you do not agree, do not purchase or use the Services.

1. Scope of this Agreement

This Agreement governs your access to and use of **any and all** products and services offered by Synthesys, including but not limited to:

- The Synthesys software platform and AI voice tools
- The Synthesys Partner Program and Partner Software License
- Any related training, community access, tools, or bonuses

This Agreement applies regardless of where or how you purchase the Services.

2. License Grant

Subject to your compliance with this Agreement and payment of all applicable fees, Synthesys grants you a limited, non-exclusive, non-transferable, revocable license to access and use the Services for your internal business purposes only.

You may not:

- Copy, modify, reverse engineer, decompile, or create derivative works of the Services
- Resell, sublicense, rent, or distribute the Services
- Use the Services for any unlawful purpose

3. Partner Program – Important Clarification

The Synthesys Partner Program and Partner Software License are sold as a **software access and training product only**.

They are **not**:

- A business opportunity

- A franchise
- A business-in-a-box
- An income guarantee or money-making scheme

Synthesys makes no representations that you will earn any money or achieve any particular results. Any results depend solely on your own efforts, skills, and work.

Purchases of the Partner Program are also subject to the separate **Synthesys Partner Program Refund Policy**, which is incorporated into this Agreement by reference.

4. Fees, Payment & Non-Refundability

All fees are **non-refundable**, except solely as required by applicable law or as expressly stated in the Partner Program Refund Policy.

Where a Service has a minimum commitment period (for example, 12 months), that commitment applies regardless of whether you are billed monthly, quarterly, or yearly. Installment billing is a payment convenience only and does not reduce the commitment term.

If you terminate a Service subject to a minimum commitment period early, or if Synthesys terminates for your breach, you must pay an early termination fee equal to **25% of the remaining fees** for the balance of the commitment period.

You authorize Synthesys (and its payment processors) to charge your payment method on file for all amounts due, including recurring fees, overages, late fees, chargeback recovery amounts, and early termination fees.

5. Chargebacks, Disputes & Payment Recovery

You agree that you will **not** initiate any chargeback, payment dispute, or financing cancellation with your bank, card issuer, or any payment processor (including Stripe, Whop, Fanbasis, Klarna, Afterpay, Affirm, or any similar service) without first contacting Synthesys in writing at support@synthesys.app and allowing at least ten (10) business days for us to investigate and respond.

If you initiate a chargeback or dispute without prior notice, or if any such action is fraudulent, abusive, or without valid basis (including “friendly fraud”), then:

- You remain fully liable for the entire amount plus any financing fees
- You authorize Synthesys to charge any payment method on file
- Synthesys may pursue any and all recovery measures, including debt collection, credit reporting, litigation in the courts of Dubai, UAE, and enforcement in any jurisdiction where you reside or hold assets, plus recovery of all costs (chargeback fees, collection fees, attorneys’ fees, etc.)
- Your access may be immediately suspended or terminated

- Any commissions or benefits previously paid may be clawed back

6. Acceptable Use & Telecommunications Compliance

You must use the Services only for lawful purposes.

You are solely responsible for compliance with all applicable telemarketing, telecommunications, privacy, and consumer protection laws in every jurisdiction in which you operate or place communications. This includes, without limitation, the U.S. Telephone Consumer Protection Act (TCPA), FTC Telemarketing Sales Rule, Do-Not-Call rules, and any equivalent laws in other countries.

You represent and warrant on an ongoing basis that:

- (a) You are the sole maker and seller of all calls, texts, and messages placed using the Services;
- (b) Synthesys is only a technology provider and does not control, initiate, or determine the content, timing, or recipients of any communications you make;
- (c) You will not use the Services in any way that would cause Synthesys to be considered a telemarketer or initiator of calls under applicable law.

You must obtain all required consents, maintain records for at least five (5) years, scrub Do-Not-Call lists at least every 31 days, and disclose AI voice use where required.

7. Indemnification

You agree to indemnify, defend, and hold harmless Synthesys and its officers, directors, employees, and agents from and against any and all claims, damages, losses, liabilities, and expenses (including reasonable attorneys' fees) arising out of or related to:

- Your use of the Services (including any calls or messages)
- Any claim that your use violated any law (including TCPA, telemarketing, privacy, or consumer protection laws)
- Any chargeback or payment dispute
- Your violation of this Agreement
- Any content or instructions you provide

You acknowledge that you bear full legal responsibility for your use of the Services and for any outputs generated by the Services. Synthesys shall have no liability for any legal or regulatory action arising from how you use the Services.

8. Intellectual Property

All rights, title, and interest in the Services, software, AI models, and related materials remain the exclusive property of Synthesys. You receive only the limited license described in this Agreement.

9. Data & Call Recording

If you do not opt out, you authorize Synthesys to record calls and process communication data for analytics, service improvement, and AI training. Data used for these purposes will be de-identified and aggregated.

Synthesys may also collect and analyze usage data and metadata. You agree that we may aggregate and anonymize such data for internal analysis, AI improvement, and product development. This right survives termination.

10. Disclaimer of Warranties

THE SERVICES ARE PROVIDED “AS IS” AND “AS AVAILABLE.” SYNTHESYS MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. SYNTHESYS DOES NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, OR MEET YOUR REQUIREMENTS.

11. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, SYNTHESYS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES.

SYNTHESYS SHALL HAVE NO LIABILITY FOR ANY LEGAL OR REGULATORY ACTION, CLAIM, FINE, OR PENALTY ARISING FROM YOUR USE OF THE SERVICES OR ANY OUTPUTS.

OUR TOTAL LIABILITY SHALL NOT EXCEED THE AMOUNT YOU PAID FOR THE SERVICE GIVING RISE TO THE CLAIM IN THE 12 MONTHS PRIOR TO THE CLAIM, OR \$100, WHICHEVER IS GREATER.

12. Term, Suspension & Termination

Synthesys may suspend or terminate your access immediately for non-payment, violation of law, or material breach of this Agreement.

Provisions regarding payment, indemnification, limitation of liability, intellectual property, and dispute resolution shall survive termination.

13. Governing Law & Dispute Resolution

This Agreement is governed by the laws of the United Arab Emirates.

Any dispute shall be subject to the exclusive jurisdiction of the courts of the Emirate of Dubai, UAE.

You waive any right to participate in a class action or class-wide arbitration and any right to a jury trial to the fullest extent permitted by law.

Before filing any formal action, the parties must attempt in good faith to resolve the dispute for at least sixty (60) days after written notice.

14. General

If any provision of this Agreement is held unenforceable, the remaining provisions shall remain in full force.

This Agreement, together with the Privacy Policy and any applicable product-specific policies (including the Partner Program Refund Policy), constitutes the entire agreement between you and Synthesys and supersedes all prior agreements and understandings.

Synthesys may update this Agreement at any time by posting a new version. Continued use of the Services after changes constitutes acceptance.

15. Contact

Synthesys LLC FZ
Meydan Grandstand, 6th Floor, Meydan Road, Nad Al Sheba, Dubai, UAE

Email: support@synthesys.app

By purchasing or using the Services, you acknowledge that you have read, understood, and agree to be bound by this Agreement.