

Privacy Policy

Darkspire Media

Last updated: May 14, 2026

1. Introduction

Darkspire Media ("Company," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard information when you purchase from or interact with our storefront.

2. Information We Collect

Information you provide:

- Name and email address (collected at checkout)
- Payment information (processed by our payment processor; we do not store card details)

Information collected automatically:

- Purchase history and product access records
- General usage data (page views, referral source) via standard analytics

We do not collect sensitive personal information such as Social Security numbers, government IDs, or financial account numbers beyond what is required to process your payment.

3. How We Use Your Information

We use your information to:

- Process and fulfill your purchase
- Send you access to your purchased digital products
- Respond to customer service inquiries
- Send transactional emails related to your purchase
- Comply with legal obligations

We do not sell or rent your personal information to third parties.

4. Sharing of Information

We may share your information with:

- **Payment processors** (e.g., Stripe) to process transactions

- **Platform providers** (e.g., Whop) through which our products are sold
- **Service providers** who assist in operating our business, under confidentiality obligations
- **Law enforcement or regulators** if required by law

5. Data Retention

We retain your purchase records and associated personal data for as long as necessary to fulfill our legal and business obligations, typically no longer than 7 years from the date of purchase.

6. Your Rights

Depending on your location, you may have rights to:

- Access the personal data we hold about you
- Request correction of inaccurate data
- Request deletion of your data (subject to legal retention requirements)
- Opt out of marketing communications

To exercise any of these rights, contact us at support@darkspire.net.

7. Cookies and Tracking

Our storefront platform may use cookies and similar tracking technologies for analytics and functionality purposes. You can control cookie settings through your browser.

8. Third-Party Links

Our products may reference third-party tools or websites. We are not responsible for the privacy practices of those third parties.

9. Children's Privacy

Our products are not intended for individuals under the age of 13. We do not knowingly collect personal information from children.

10. Governing Law

This Privacy Policy is governed by the laws of the State of Washington, United States.

11. Changes to This Policy

We may update this Privacy Policy from time to time. We will update the "Last updated" date at the top. Continued use of our products after changes constitutes acceptance of the updated policy.

12. Contact Us

For questions or concerns about this Privacy Policy:

Darkspire Media

Email: support@darkspire.net