

OB Operations Terms of Service

1. Services Provided

OB Operations provides lead intake systems, automated follow up systems, and related business automation services. Services may include call handling, appointment scheduling, messaging automation, and system setup depending on the agreement.

2. Payment Terms

All services are billed in advance on a recurring monthly basis unless otherwise agreed in writing. Failure to complete payment will result in suspension or termination of services.

3. Setup Fees

Any initial setup fees are non refundable once work has begun. Setup includes system configuration, integrations, and deployment.

4. No Refund Policy

All payments made to OB Operations are non refundable once services have been initiated. This includes both setup fees and monthly retainers.

5. Cancellation Policy

Clients may cancel services at any time. Upon cancellation, services will be terminated at the end of the current billing period or immediately at the discretion of OB Operations. No partial refunds will be issued.

6. Service Continuity

Services are contingent upon active and successful payment. If a payment fails or is not received, OB Operations reserves the right to pause or terminate all services without notice.

7. Client Responsibilities

Clients agree to provide necessary access, accurate information, and timely communication required to operate the system. OB Operations is not responsible for delays or performance issues caused by lack of access or incomplete information.

8. No Guarantee of Results

OB Operations provides systems designed to improve lead capture and response times. However, no guarantees are made regarding increased revenue, number of leads, or business outcomes.

9. Limitation of Liability

OB Operations shall not be held liable for any indirect, incidental, or consequential damages arising from the use of its services. Total liability shall not exceed the amount paid by the client in the most recent billing period.

10. Agreement

By completing a purchase or payment, the client acknowledges and agrees to these Terms of Service.