

Return Policy — All Sales Final

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Digital Product — No Refunds

Guarded is a digital download delivered instantly upon purchase. Because the Product is delivered immediately and can be accessed and saved as soon as payment is confirmed, all sales are final and non-refundable, except as required by the mandatory consumer protection provisions described below.

EU Right of Withdrawal

If you are a consumer resident in the European Union, you agreed at checkout to immediate delivery of this digital content and expressly acknowledged that doing so ends your statutory right of withdrawal at the moment delivery begins. By completing your purchase, you confirmed this waiver. Accordingly, once your download has started, no withdrawal or refund is available under this provision.

The One Exception: Delivery Failure

If you paid but genuinely never received a working copy of the Product — for example, due to a technical delivery failure — contact us at info.nsallinger@gmail.com with your order confirmation, and we will resolve it by re-delivering the file. This is not a refund for change of mind; it is fixing an actual failure to deliver what you paid for.

How to Contact Us

info.nsallinger@gmail.com