

# Privacy Policy

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Template drafted for a Whop creator who receives customer information for creator support, account access, analytics, and optional digital delivery.

Creator / Seller	GUILHERME CASAGRANDE CARRARO
Effective date	15/03/2026

Replace all yellow placeholders before uploading to Whop.

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Brand	GUILHERME CASAGRANDE CARRARO
Email	carrarogui2006@gmail.com
Address	Travessa Pelotas 89, Bento Goncalves

## 1. Who this policy applies to

This Privacy Policy explains how [GUILHERME CASAGRANDE CARRARO] ("Creator," "we," "us," or "our") collects, uses, stores, and shares personal data when you buy from us, contact us, join our community, or interact with our pages, including purchases processed through Whop.

Whop and payment processors may separately collect and process personal information under their own policies. This policy covers the personal data that the Creator controls or receives in connection with the Creator offering, support, community administration, delivery, fraud prevention, and legal compliance.

## 2. Categories of personal data we may collect

Identity and contact data, such as your name, username, email address, billing country, social handle, and any contact details you provide in messages or support requests.

Transaction data, such as order details, plan name, amount paid, currency, renewal status, refund status, dispute history, and timestamps associated with a purchase.

Technical and usage data, such as IP address, device information, access logs, message history, content-delivery records, download history, and fraud signals made available through the platform or related tools.

User-submitted content, such as questions, messages, support tickets, comments, attachments, or preferences you voluntarily send to us.

## 3. Sources of personal data

We collect personal data directly from you, from Whop and service providers that help process orders and deliver access, and automatically through normal operation of our pages, communities, and support systems.

## 4. Why we use personal data and legal bases

We use personal data to provide purchased access, confirm orders, communicate with customers, deliver perks or digital content, respond to support requests, manage subscriptions, and maintain community safety. Where applicable under GDPR or UK GDPR, our legal bases are contract performance, legitimate interests, compliance with legal obligations, and your consent where required.

We also use personal data to detect fraud, investigate unauthorized transactions, keep records for tax and accounting, enforce our terms, handle refund or dispute claims, and protect the rights, property, and safety of the Creator, customers, and third parties.

We may use limited analytics and operational data to improve the buyer experience, reduce failed deliveries, understand product usage, and keep our systems reliable and secure.

## 5. How we share personal data

We may share personal data with Whop, payment processors, email or hosting providers, community or help-desk tools, accountants, professional advisers, anti-fraud providers, and authorities where necessary for the purposes described in this policy.

We do not sell personal information for money. If a law treats certain advertising or analytics activity as a "sale" or "sharing," you may exercise applicable opt-out rights where available.

We may disclose information when reasonably necessary to comply with law, respond to legal process, prevent fraud, resolve chargebacks, enforce agreements, or protect rights and safety.

## 6. International transfers

Your information may be processed in countries other than your own. Where required by applicable law, we rely on appropriate safeguards for international data transfers, such as contractual protections, adequacy decisions, or other lawful transfer mechanisms.

## 7. Retention

We retain personal data only for as long as reasonably necessary for the purposes described in this policy, including support, tax, accounting, recordkeeping, fraud prevention, and dispute defense. Retention periods may differ depending on the type of record and legal obligations.

We may keep certain transaction, access, and communication records for longer when reasonably necessary to investigate abuse, defend legal claims, respond to card-network disputes, or comply with legal requirements.

## 8. Security

We use reasonable administrative, technical, and organizational safeguards designed to protect personal data. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

## 9. Your rights

Depending on where you live, you may have the right to request access to your personal data, correction of inaccurate data, deletion, restriction, objection to certain processing, portability, withdrawal of consent, and the right not to be discriminated against for exercising privacy rights.

Residents of the EEA, UK, and similar jurisdictions may also have the right to lodge a complaint with a supervisory authority. California and certain U.S. state residents may have CCPA or similar rights regarding access, deletion, correction, and opt-out of certain disclosures.

To exercise applicable privacy rights, contact us at [\[carrarogui2006@gmail.com\]](mailto:carrarogui2006@gmail.com). We may need to verify your identity before completing a request.

## 10. Children

Our offering is not directed to children under the minimum age allowed by applicable law to use the service or make a purchase in their jurisdiction. We do not knowingly collect personal data from children in violation of applicable law.

## 11. Changes to this policy

We may update this Privacy Policy from time to time. The updated version becomes effective on the stated effective date. Material changes will be reflected on the applicable page or otherwise communicated where appropriate.

## 12. Contact details

Data controller / business owner: [\[GUILHERME CASAGRANDE CARRARO\]](#)

Email: [\[carrarogui2006@gmail.com\]](mailto:carrarogui2006@gmail.com)

Address: [\[Travessa Pelotas 89, Bento Goncalves\]](#)