

Refund Policy — ExPrysm

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1. Free Trial

ExPrysm Pro subscriptions include a 7-day free trial. You will not be charged during the trial period. You may cancel at any time before the trial ends without any charge.

2. Subscription Cancellation

You may cancel your ExPrysm Pro subscription at any time. Upon cancellation:

- Your access continues until the end of the current billing period.
- No further charges will be made after cancellation.
- You will not receive a prorated refund for the remaining days of your billing period.

3. Refund Eligibility

We offer refunds in the following circumstances:

- Technical issues that prevented you from accessing the service for a significant portion of your billing period, and which we were unable to resolve.
- Duplicate charges due to a billing error.
- Charges made after a confirmed cancellation.

4. Non-Refundable Situations

Refunds are generally not provided for:

- Dissatisfaction with prediction accuracy (predictions are informational only and accuracy is not guaranteed).
- Failure to cancel before the trial period ended.

- Partial use of a billing period.

5. How to Request a Refund

To request a refund, email info@exprysm.com with the subject line "Refund Request" and include your account email and reason for the request. We will respond within 5 business days.

6. Lifetime Access

Lifetime access purchases are non-refundable after 14 days from the date of purchase, except in cases of technical failure on our part.

7. Contact

For refund inquiries:

Email: info@exprysm.com

Website: exprysm.com