

Tatera Refund Policy

Last Updated: March 11, 2026

1. Digital Service

Tatera provides digital membership access to monitoring alerts and Discord channels. Access is granted immediately upon purchase.

2. No Refund Policy

Because the Service provides immediate digital access all sales are final.

Tatera does not provide refunds for unused membership time, dissatisfaction with alerts, missed alerts, service interruptions, moderation actions, or account bans.

3. Subscription Cancellation

Users may cancel their subscription at any time. Cancellation prevents future billing but does not refund previously charged subscription periods.

4. Fraudulent Chargebacks

Users agree not to initiate fraudulent chargebacks.

If a chargeback occurs Tatera may terminate access, permanently ban the user, and pursue recovery of fees.

5. Service Termination

If a user is banned or removed from the Service due to rule violations no refund will be provided.

6. Billing Disputes

Users must contact Tatera before initiating any payment dispute.

contact@tatera.io