

Last Updated: February 9, 2025

Terms of Service

CoinTadpole ("we," "us," or "our") provides proprietary TradingView indicators and related educational content through www.cointadpole.com. By purchasing or using our products, you ("User," "you," or "your") agree to be bound by these Terms of Service. Please read these Terms carefully before accessing or using our website. If you do not agree to all the terms and conditions of this agreement, you may not access the website or use any services.

1. Products and Services

CoinTadpole develops and sells proprietary technical analysis indicators exclusively for the TradingView platform. These are digital products delivered electronically through the TradingView platform.

The core service provided by CoinTadpole is indicator access. Any additional offerings — including but not limited to e-book delivery and access to the analysis sharing channel (Telegram) — are optional supplementary benefits, not part of the core purchased service. The availability or discontinuation of these optional benefits does not affect the validity of your purchase and cannot be used as grounds for a refund.

2. Subscription Plans

2.1 Monthly Subscription

- Access to indicators is granted for 30 days from the date of purchase.
- After the 30-day period, indicator access will be automatically revoked.
- To continue using the indicators, a new subscription must be purchased.

2.2 Lifetime Access

- A one-time payment grants permanent access to all currently available indicators.

- Lifetime access includes all indicators available at the time of purchase.
- CoinTadpole reserves the right, at its sole discretion, to convert the Lifetime Access plan to an annual or other subscription-based model. In such cases, access duration may be limited to the converted term, and continued use may require additional payment.

3. Purchase Process and Indicator Access

3.1 Required Information

At the time of purchase, you must provide:

- A valid email address
- Your TradingView username (You are solely responsible for providing the correct username)

Your indicator access license is issued to the email address provided at the time of purchase. This email serves as the sole identifier for verifying ownership and managing your license.

3.2 Current Indicators

Upon successful payment, access to all currently available indicators will be granted to the TradingView account associated with the username you provided.

3.3 Delivery Timeframe

- Indicator access is typically granted immediately upon successful payment.
- However, due to system updates, technical delays, or other circumstances, delivery may take up to 24-48 hours.
- If you have not received access, you may contact us through our website. We will respond to all inquiries within 24 hours and manually grant access if necessary.

3.4 Refund Eligibility Related to Delivery

Eligible for Refund: If indicator access is NOT granted within 48 hours of purchase despite your correct information and our acknowledgment of the issue, you may be eligible for a refund.

NOT Eligible for Refund:

- If indicator access is granted within 48 hours of purchase
- If delivery delay was caused by incorrect TradingView username provided by you
- If you provided inaccurate or incomplete information during purchase
- If the delay was resolved within the 48-hour window after you contacted support

By completing your purchase, you acknowledge and agree that delays of up to 48 hours do not constitute grounds for a refund, and that you are solely responsible for ensuring the accuracy of your TradingView username.

3.5 Future Indicators

For any indicators released after your purchase date, you must:

1. Visit www.cointadpole.com
2. Verify your purchase using the email address registered at the time of purchase
3. Request access to the new indicator(s)

Access to future indicators is included in your subscription plan but requires verification through our website.

4. No Refund Policy

THIS IS A STRICT NO-REFUND POLICY.

Due to the nature of digital products:

All sales are final.

At the time of purchase, you are required to provide a valid email address. This email address is used as your verification credential to access our membership system. Upon purchase completion, membership access is granted to the email address you provided, allowing you to verify and activate your chosen indicators through the Access Center at cointadpole.com.

Once membership access has been granted to your email address, no refunds will be issued under any circumstances — regardless of whether you have activated or used any indicators.

The act of purchasing and receiving membership access constitutes full delivery of the purchased digital product. Your decision not to activate, select, or use available indicators through the Access Center does not constitute non-delivery and is not grounds for a refund.

Refunds are not available for accidental purchases, change of mind, failure to use the product, or any other personal reasons.

By completing your purchase, you acknowledge that:

- You are purchasing a digital membership that is delivered immediately or within the delivery timeframe specified in Section 3.4.
- Membership access granted to your provided email address constitutes product delivery.

- You waive any right to a refund, chargeback, or dispute once membership access has been granted — regardless of indicator activation status.

The only exception: If we fail to deliver membership access within 48 hours of purchase due to our error (not due to incorrect information provided by you), you may request a refund as outlined in Section 3.4. Delays caused by incorrect email address or other user-provided information errors are NOT grounds for a refund.

The inability to receive or access optional supplementary benefits — such as e-book delivery or analysis sharing channel access — does not constitute grounds for a refund, as these are not part of the core purchased service (see Section 1).

By checking the "I Agree" box before purchase, you confirm that you have read, understood, and accepted this no-refund policy, including the delivery timeframe terms.

If you are unsure about purchasing, please contact us before making a purchase. We encourage you to review all available information about our indicators before buying.

5. Risk Disclaimer and No Guarantee of Profits

IMPORTANT: PLEASE READ CAREFULLY

- Our indicators are tools for technical analysis only. They are designed to assist in analyzing market data and are not financial advice.
- We do not guarantee any profits, returns, or specific trading results.
- Past performance of any indicator does not guarantee future results.
- Trading cryptocurrencies and other financial instruments involves substantial risk of loss and is not suitable for all investors.
- You are solely responsible for your trading decisions. CoinTadpole, its owners, employees, and affiliates are not liable for any financial losses incurred as a result of using our indicators.
- You should never invest money you cannot afford to lose.
- We strongly recommend consulting with a qualified financial advisor before making any investment decisions.

By purchasing our products, you acknowledge that you understand these risks and agree that CoinTadpole bears no responsibility for any trading losses.

6. Disclaimers & Disclosures

6.1 Not a Financial Advisor

CoinTadpole is not registered as an investment adviser, financial advisor, or broker-dealer with any regulatory authority. CoinTadpole does not offer or provide personalized investment advice. All content, tools, indicators, and information provided through our website and services are for educational and informational purposes only and should not be construed as financial, investment, tax, or legal advice.

To the extent any content published on our website may be deemed "investment advice," such information is impersonal and not tailored to the investment needs of any specific individual. You should consult with a qualified financial professional before making any investment decisions.

6.2 Educational and Informational Purposes Only

All content on this site — including indicators, analysis, charts, educational materials, and any other information — is provided solely for educational and informational purposes. Nothing on this site is intended to be, and should not be construed as, a solicitation or recommendation to buy, sell, or hold any positions in any securities, cryptocurrencies, or other financial instruments.

CoinTadpole does not, and will not, provide you with any legal, tax, estate planning, or accounting advice, or any advice regarding the suitability, profitability, or appropriateness for you of any security, investment, financial product, investment strategy, or other matter.

6.3 Testimonials Disclaimer

Testimonials, user reviews, and profit/loss screenshots appearing on this website represent the individual experiences of specific users and may not be representative of all users. Individual results will vary based on many factors including, but not limited to, trading skill, risk management, experience, market conditions, and the inherent high-risk nature of trading and investing.

As a provider of technical analysis tools, we do not have access to the personal trading accounts or brokerage statements of our customers. As a result, we have no reason to believe our customers perform better or worse than traders as a whole based on any content, tool, or feature we provide. Past results shown in testimonials do not guarantee future performance or success.

6.4 TradingView Disclosure

Charts and indicators used on this site are built for and delivered through TradingView. TradingView® is a registered trademark of TradingView, Inc. (www.TradingView.com). TradingView® has no affiliation with the owner, developer, or provider of the services described herein. We are not responsible for any technical issues with the TradingView platform that may affect indicator functionality.

7. User Responsibilities and Prohibited Uses

7.1 User Responsibilities

You agree to:

- Provide accurate and complete information during the purchase process
- Not share, distribute, resell, or sublicense our indicators to any third party
- Not attempt to reverse-engineer, decompile, or extract the source code of our indicators
- Use the indicators in compliance with TradingView's terms of service
- Maintain the security of your account credentials and notify us immediately of any unauthorized access

7.2 Prohibited Uses

In addition to the above, you are prohibited from:

- Using our services for any unlawful purpose or in violation of any applicable laws or regulations
- Attempting to gain unauthorized access to, interfere with, damage, or disrupt any parts of our services
- Uploading or transmitting viruses, malware, or any other malicious code
- Using automated systems (bots, scrapers, crawlers) to access or collect data from our website without express written permission
- Impersonating CoinTadpole, our employees, or other users
- Framing, mirroring, or otherwise reproducing any part of our website without prior written authorization
- Submitting false or misleading information
- Imitating our services, indicators, or branding in any form

A breach or violation of any of these terms will result in immediate termination of your access without refund.

8. Intellectual Property

All indicators, code, designs, content, and materials provided by CoinTadpole are protected by intellectual property laws. You are granted a limited, non-exclusive, non-transferable license to use the indicators for personal trading purposes only. No right, title, or interest in or to our services or any content is transferred to you. All rights not expressly granted are reserved by CoinTadpole.

9. Account Termination

We reserve the right to terminate or suspend your indicator access without refund if you:

- Violate these Terms of Service
- Share or distribute our indicators without authorization

- Engage in fraudulent activity or chargebacks
- Provide false information during the purchase process
- Engage in any prohibited uses described in Section 7

10. Disclaimer of Warranties

Our services and all products delivered to you are provided "AS IS" and "AS AVAILABLE" without any representations, warranties, or conditions of any kind, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, accuracy, reliability, durability, title, and non-infringement.

We do not guarantee, represent, or warrant that:

- Your use of our services will be uninterrupted, timely, secure, or error-free
- The results obtained from the use of our indicators will be accurate or reliable
- Any errors in the service will be corrected
- Our indicators will meet your specific expectations or trading requirements

You expressly agree that your use of, or inability to use, our services is at your sole risk.

11. Limitation of Liability

To the maximum extent permitted by law:

- CoinTadpole shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profits, data, or trading losses.
- Our total liability for any claim arising from your use of our products shall not exceed the amount you paid for the product.
- We are not responsible for any technical issues with the TradingView platform that may affect indicator functionality.
- We are not responsible for any financial losses incurred as a result of trading decisions made using our indicators.

12. Platform and Service Continuity

In the event that CoinTadpole's indicator access service is discontinued due to unavoidable circumstances — including but not limited to business, technical, or operational issues — indicator access may be migrated to an alternative platform such as NinjaTrader or any other platform that replaces TradingView.

By purchasing our products, you acknowledge and agree to all terms outlined in this section, including the possibility of platform migration and changes to the access model described in Section 2.2.

13. Indemnification

You agree to indemnify and hold harmless CoinTadpole, its owners, employees, and affiliates from any claims, damages, losses, liabilities, and expenses (including reasonable attorneys' fees) arising from your use of our products, your violation of these Terms, or your violation of any rights of a third party.

14. Governing Law

These Terms of Service shall be governed by and construed in accordance with applicable laws. Any disputes shall be resolved through appropriate legal channels in the jurisdiction determined by applicable law.

15. Modifications

We reserve the right to modify these Terms of Service at any time. Changes will be posted on our website with an updated "Last Updated" date. Continued use of our products after modifications constitutes acceptance of the updated terms. It is your responsibility to check this page periodically for changes.

16. Severability

If any provision of these Terms is found to be unenforceable, the remaining provisions shall continue in full force and effect.

17. Entire Agreement

These Terms of Service, together with our Privacy Policy, constitute the entire agreement between you and CoinTadpole regarding the use of our products and services, and supersede all prior or contemporaneous understandings, agreements, representations, and warranties, whether written or oral.

18. Contact Information

For questions regarding these Terms of Service, please contact us through www.cointadpole.com.

By checking "I Agree" and completing your purchase, you confirm that you have read, understood, and agree to be bound by these Terms of Service and our Privacy Policy.



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