

Last Updated: February 9, 2025

# Privacy Policy

CoinTadpole ("we," "us," or "our") operates the website [www.cointadpole.com](http://www.cointadpole.com) and provides TradingView indicators and related services. This Privacy Policy explains how we collect, use, and protect your personal information.

## 1. Information We Collect

When you purchase our products or services, we collect:

- **Email Address:** Used for order confirmation, product delivery, customer support, and future indicator access verification.
- **TradingView Username:** Required to grant access to our proprietary TradingView indicators.
- **Payment Information:** Processed securely through our authorized payment partners (Whop, Creem). We do not store your credit card details on our servers.

We may also automatically collect certain usage data when you visit our website, including your IP address, browser type, device information, pages visited, and referring URLs. This information is collected through cookies and similar technologies to help us improve our services.

## 2. How We Use Your Information

We use the information collected to:

- Grant and manage access to TradingView indicators
- Communicate with you regarding your purchase, updates, and new indicator releases
- Verify your identity for future indicator access claims
- Process payments and complete transactions

- Provide customer support and respond to inquiries
- Improve our products, services, and website experience
- Comply with legal obligations

### 3. Data Sharing

We do not sell, trade, or rent your personal information to third parties. We may share your information only with:

- **Whop:** Our checkout platform, to complete transactions securely
- **TradingView:** Your TradingView username is used solely to grant indicator access on the TradingView platform
- **Analytics Providers:** Such as Google Analytics, to help us understand how our website is used (data is anonymized where possible)
- **Legal Authorities:** If required by law, legal process, or to protect our rights

### 4. Data Retention

We retain your email address and TradingView username for as long as necessary to provide our services and fulfill the terms of your purchase. For lifetime purchases, this data is retained indefinitely to ensure continued access to indicators. If you request deletion of your data, please note that this may result in loss of indicator access.

### 5. Data Security

We implement reasonable security measures to protect your personal information. However, no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security. We recommend that you do not transmit sensitive or confidential information through unsecured channels.

### 6. Your Rights

Depending on your jurisdiction, you may have the following rights regarding your personal information:

- **Right of Access:** Request access to the personal data we hold about you, including details on how we use and share your information.
- **Right to Rectification:** Request correction of inaccurate or incomplete personal data.

- **Right to Erasure:** Request deletion of your personal data (note: this may result in loss of indicator access).
- **Right to Data Portability:** Request a copy of your personal data in a commonly used, machine-readable format.
- **Right to Restrict Processing:** Request that we limit the processing of your personal data under certain circumstances.
- **Right to Withdraw Consent:** Where processing is based on your consent, you may withdraw that consent at any time. Withdrawal does not affect the lawfulness of processing carried out prior to withdrawal.
- **Right to Object:** Object to the processing of your personal data for certain purposes, including direct marketing.

To exercise any of these rights, contact us at the email provided on our website. We will respond to all valid requests within 30 days of receipt. We may need to verify your identity before processing your request.

We will not discriminate against you for exercising any of these rights.

## 7. International Data Transfers

Your personal information may be transferred to, stored, and processed in countries other than the country in which you reside. By using our services, you acknowledge and consent to the transfer of your information to countries that may have different data protection rules than your country of residence. We take reasonable steps to ensure that your personal information receives an adequate level of protection in the jurisdictions in which we process it.

## 8. Children's Privacy

Our services are not intended for use by individuals who are minors in their respective jurisdictions ("Children"). We do not knowingly collect personal information from Children. If we discover or are informed that we have collected personal information from a Child, we will take reasonable steps to delete that information from our systems promptly. If you are a parent or guardian and believe your child has provided personal information to us, please contact us so we can take appropriate action.

## 9. Marketing Communications

We may send you promotional emails about new indicators, updates, or other information we believe may be of interest to you. You may opt out of receiving promotional communications at any time by using the unsubscribe link included in our emails or by contacting us directly. Even if you opt out of promotional

communications, we may still send you non-promotional messages related to your account, purchases, or ongoing services.

## **10. Cookies**

Our website uses cookies and similar tracking technologies to enhance your browsing experience, analyze site traffic, and understand how our services are used. You can disable cookies in your browser settings, though this may affect website functionality. For more information about the cookies we use, please refer to the cookie settings on our website.

## **11. Third-Party Links**

Our website may contain links to third-party sites, including cryptocurrency exchanges and partner platforms. We are not responsible for the privacy practices, content, or security of these external sites. We encourage you to review the privacy policies of any third-party sites you visit.

## **12. Changes to This Policy**

We may update this Privacy Policy at any time. Changes will be posted on this page with an updated "Last Updated" date. Continued use of our services after changes constitutes acceptance of the revised policy. We encourage you to review this page periodically for the latest information on our privacy practices.

## **13. Contact Us**

For questions regarding this Privacy Policy or to exercise your privacy rights, please contact us through [www.cointadpole.com](http://www.cointadpole.com).



## **SUPPORT**

Telegram

cointadpole@gmail.com

## **POLICY**

Privacy Policy

Terms of Service

Affiliate Partnership Terms

## **SOCIAL**

YouTube

Instagram

X

Facebook