

Billing & Return Policy

Harbor Stone Academy · Family Firewall · Last updated: August 7, 2026

Your subscription

Family Firewall Pro is a paid membership offered by Harbor Stone Academy (a product of Valentor Group LLC). It is billed as a recurring subscription:

- **Monthly:** \$19.97, billed today and automatically every month on the same date until you cancel.
- **Annual:** \$197, billed today and automatically every year until you cancel.

Your membership includes access to the Family Firewall app tools, your included monthly AI usage allowance, and ongoing content and threat updates.

The free assessment is always free

The Family Safety Score assessment is free and does not require a paid membership.

AI usage allowance

Paid members receive an included monthly AI credit allowance (currently 500 credits per month), which resets each billing cycle. If you use your full allowance, you may purchase additional credits. Unused credits do not roll over.

Auto-renewal

Your subscription renews automatically at the end of each billing period using your payment method on file, at the then-current price, until you cancel. We always show you the price before you subscribe.

How to cancel

You can cancel anytime, with no fees and no phone calls, from Account Settings → Manage subscription inside the app. There is no deadline or cutoff — cancel whenever you like and you simply will not be billed again. When you cancel, your access continues through the end of the period you have already paid for, then stops.

Refunds / Returns

All payments — including your first payment and all renewals — are non-refundable. You can cancel anytime from Account Settings → Manage subscription to stop all future charges, and you will keep access through the end of the period you have already paid for. If you believe you were charged in error (for example, a duplicate charge or a technical problem), email support@harborstoneacademy.com and we will review it.

Questions or billing help

Email support@harborstoneacademy.com and we will help.

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