

Terms of Service

Harbor Stone Academy · Family Firewall · Last updated: August 7, 2026

These Terms of Service ("Terms") govern your access to and use of the Family Firewall app and related services (the "Service"), offered by Harbor Stone Academy, a product of Valentor Group LLC ("Harbor Stone," "we," "us," or "our"). By creating an account or using the Service, you agree to these Terms. If you do not agree, do not use the Service.

1. Eligibility

You must be at least 18 years old and a parent, guardian, or adult to create an account and use the Service. The Service is intended for adults, not children.

2. The Service

Harbor Stone provides educational tools and content to help parents understand and improve their family's digital safety, including a free Family Safety Score assessment, AI-assisted tools (such as a scam screener and app checker), a learning library, and ongoing threat updates. Features may change over time.

3. Accounts

You are responsible for the accuracy of your account information and for keeping your login secure. You are responsible for activity under your account. Notify us of any unauthorized use.

4. Subscriptions, billing, and cancellation

Paid features require a subscription (currently \$19.97/month or \$197/year) that **auto-renews** until canceled, charged to your payment method on file at the then-current price. You can cancel anytime from Account Settings; access continues through the end of the paid period. **All payments are non-refundable** except as stated in our Billing & Return Policy. Your included AI usage allowance is subject to fair-use limits described in the app.

5. Acceptable use

You agree not to: misuse or interfere with the Service; attempt to bypass usage limits or access controls; reverse engineer or copy the Service; share your account; use the Service for unlawful purposes; or submit content that is illegal or that you do not have the right to submit.

6. Intellectual property

The Service, including its content, software, and branding, is owned by Harbor Stone / Valentor Group LLC and protected by law. We grant you a limited, personal, non-transferable license to use the Service for your household while your account is active.

7. Important disclaimer — no guarantee of safety

The Service is provided for **educational and informational purposes only**. It is **not** a security service,

a monitoring service, or professional, legal, or child-safety advice, and it is **not a substitute for parental supervision and judgment**. Online threats evolve constantly. **We do not and cannot guarantee that using the Service will keep any child safe or prevent any harm, contact, scam, or exposure**. AI-generated results may be incomplete or inaccurate and should be used as guidance, not as a definitive determination. You are solely responsible for decisions you make regarding your family.

8. Warranties

The Service is provided "as is" and "as available," without warranties of any kind, express or implied, including merchantability, fitness for a particular purpose, and non-infringement, to the fullest extent permitted by law.

9. Limitation of liability

To the fullest extent permitted by law, Harbor Stone and Valentor Group LLC will not be liable for any indirect, incidental, special, consequential, or punitive damages, or for any loss arising from your use of or inability to use the Service. Our total liability for any claim will not exceed the amount you paid us in the 12 months before the claim.

10. Indemnification

You agree to indemnify and hold harmless Harbor Stone and Valentor Group LLC from claims arising out of your use of the Service or your violation of these Terms.

11. Termination

We may suspend or terminate access for violation of these Terms or misuse of the Service. You may stop using the Service and delete your account at any time.

12. Governing law

These Terms are governed by the laws of the State of Delaware, without regard to conflict-of-laws rules, except where your local consumer-protection laws provide otherwise.

13. Changes to these Terms

We may update these Terms from time to time. Continued use after changes take effect means you accept the updated Terms.

14. Contact

Questions? Email [**support@harborstoneacademy.com**](mailto:support@harborstoneacademy.com).

Harbor Stone Academy is a product of Valentor Group LLC.