



LEAD HEAVEN

Refund Policy

At **Lead Heaven**, we stand behind the quality of our services and the value we deliver to every agent we work with. We offer a **6-Month Money-Back Guarantee** to ensure your investment is completely risk-free. **No refunds will be issued before the completion of the full six-month service period.** Agents must allow Lead Heaven the entire six months to provide services and generate results before becoming eligible for any refund consideration. If, after completing your 6 months of service, you have not closed at least one transaction through the leads we provided, you are eligible to request a full refund. To qualify for the refund, our team will verify that:

- Completion of the full six-month service period.
- No closed transactions sourced from Lead Heaven referrals.
- No active communication, showings, negotiations, or under-contract clients provided by Lead Heaven.

Note: This policy only applies to **Heaven Pro** and **Heaven Dominator**. If any of these activities are in progress, the refund will be temporarily withheld until the outcome of those opportunities is confirmed. Once verified, we'll process the refund accordingly. This policy is designed to keep the process fair, transparent, and performance-based, ensuring that every agent gets the full benefit of our 6-month program. If you have questions about your eligibility or wish to initiate a refund request, **please contact us at: [support@leadheaven.us]**

