

## **Refund & Cancellation Policy**

**Company Name:** Kroxier Trading

**Last Updated:** January 31, 2026

### **Digital Product – No Refund Policy**

This mentorship program is a digital product and digital service that includes immediate access to proprietary educational content, community access, live group calls, recordings, and ongoing mentorship support.

Due to the nature of digital products, **ALL SALES ARE FINAL.**

Once payment is successfully processed, **no refunds, chargebacks, or reversals will be issued**, regardless of usage, participation, or results.

### **Recurring Subscription Acknowledgment**

By purchasing and enrolling in this mentorship program through Whop, you expressly acknowledge and agree that this is a recurring monthly subscription. Your payment method will be automatically charged every month. The subscription continues until you cancel. You are responsible for reviewing and understanding the pricing and billing terms displayed on Whop before completing checkout. Completing checkout confirms acceptance of these terms.

### **No Refunds After Successful Charge**

Once a monthly charge has successfully gone through, no refunds will be issued, even if you forgot the subscription was recurring, did not use the program, did not attend calls, did not log in, or changed your mind. A successful charge constitutes full acceptance of that billing cycle. This applies to the first month and any subsequent month.

### **Responsibility to Cancel**

It is the customer's responsibility to cancel their subscription before the next billing date if they do not wish to continue. Cancellations stop future charges only. No refunds will be issued for any past or current billing cycle.

### **Access Upon Payment**

Upon successful payment, members immediately receive full access to digital courses, community access, mentorship resources, and call schedules and replays. Because access is granted instantly, the product is considered delivered upon payment.

### **Chargebacks & Payment Disputes**

Any attempt to file a chargeback or payment dispute may result in immediate removal from the mentorship, permanent loss of access, and dispute evidence being submitted, including checkout confirmations and access records. False claims of not knowing about recurring billing do not qualify for refunds.

### **Agreement to Terms**

By completing checkout and joining the mentorship program, you confirm that you have read, understood, and agreed to this Refund & Cancellation Policy.