

Refund Policy

EISENBERG WEALTH SERIES

Last updated: April 15, 2026

Thank you for purchasing from EISENBERG WEALTH SERIES. Because our products are digital and delivered instantly, we have a specific refund policy outlined below. Please read it carefully before making a purchase.

1. Digital Products — General Policy

All sales of digital products — including digital eBooks, downloadable PDFs, supplementary guides, and any other digital content sold through this website — are final once the product has been delivered to your email address. Due to the nature of digital goods (which cannot be “returned” once accessed), we do not offer refunds as a standard practice. However, we are committed to customer satisfaction and handle each case with care.

2. When We Will Issue a Refund

We will issue a full refund in the following circumstances:

- You were charged but did not receive the product within 24 hours and our support team was unable to resolve the delivery issue.
- You were charged more than once for the same order due to a technical error.
- The product file is corrupted, inaccessible, and we are unable to provide a working replacement.

To request a refund under any of the above circumstances, please contact us at hello@rabbieisenberg.com within 7 days of your purchase date with your order details.

3. When We Do Not Issue Refunds

We do not issue refunds in the following cases:

- You changed your mind after purchase.
- You have already downloaded or accessed the product.
- You found that the content did not meet your personal expectations, as product descriptions are provided clearly before purchase.
- You failed to read the product description or terms before purchasing.
- Refund requests made more than 7 days after the purchase date.

4. How to Contact Us

If you believe you qualify for a refund, or if you have any issues with your purchase, please reach out to us at hello@rabbieisenberg.com. Include your name, the email address used at checkout, and a brief description of the issue. We aim to respond within 2 business days.

You may also contact us by phone at +1 703-452-2056 or by mail at:

Rabbi Eisenberg

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5. Chargebacks

We take fraudulent chargebacks seriously. Payments for our products are processed by Whop, our third-party payment processor. If you initiate a chargeback with your card issuer or bank without first contacting us to resolve the issue, we reserve the right to dispute the chargeback and provide evidence of product delivery to Whop and the relevant card network. Customers who file fraudulent chargebacks may be banned from future purchases.

6. Changes to This Policy

We reserve the right to update this Refund Policy at any time. Any changes will be reflected on this page with a revised date.