

SwiftCap EAs — Return & Refund Policy

Last updated: April 4, 2026

No Refunds — All Sales Are Final

Due to the digital nature of our products, SwiftCap EAs does not offer refunds, returns, or exchanges under any circumstances. Once your license key has been delivered, the sale is considered complete and final.

This applies to:

- All one-time (lifetime) purchases
- All monthly subscription payments
- All quarterly subscription payments
- All bundle purchases
- Partial billing periods after cancellation

Why No Refunds? Our products are digital software (Expert Advisors) that are delivered instantly upon purchase. Once a license key is generated and sent to you, the product cannot be "returned." Additionally, trading results depend on factors entirely outside our control including market conditions, broker choice, account funding, and settings used.

Subscription Cancellation You may cancel your monthly or quarterly subscription at any time to prevent future charges:

- Cancel through your Whop account (Profile → Orders)
- Cancel through your SwiftCap dashboard

Cancellation stops future billing immediately. Your EA will continue working in manage-only mode (managing existing trades, no new trades) until the end of your current billing period. No refund is issued for the remaining time in your current period.

Chargebacks & Disputes Filing a chargeback or payment dispute instead of contacting us will result in immediate and permanent revocation of all licenses associated with your account. If you have a billing concern, please contact us first at team@swiftcapeas.com.

Exceptions In rare cases of duplicate charges or technical billing errors caused by our system, we will review and correct the issue. Contact team@swiftcapeas.com with your order details.

Contact: team@swiftcapeas.com