

SwiftCap EAs — Privacy Policy

Last updated: April 4, 2026

SwiftCap EAs ("we", "our", "us") respects your privacy. This policy explains what data we collect, how we use it, and your rights.

1. Information We Collect

- **Account Information:** Name, email address, and password (hashed) when you create a dashboard account
- **Payment Information:** Processed entirely by Whop. We do NOT store credit card numbers, bank details, or payment credentials
- **License Data:** License keys, activated trading account numbers, and hardware identifiers for license validation
- **Usage Data:** API requests to our license validation server including timestamps and IP addresses
- **Communication Data:** Emails you send us and Discord messages in our community

2. How We Use Your Information

- To create and manage your account and licenses
- To deliver products and license keys
- To validate your license when the EA connects to our server
- To send transactional emails (welcome emails, license delivery, password resets)
- To provide customer support
- To prevent fraud and license abuse

3. What We Do NOT Do

- We do NOT sell your personal data to third parties
- We do NOT share your trading account data with anyone
- We do NOT access your trading account or broker credentials
- We do NOT track your trading activity, balances, or positions
- We do NOT send marketing emails unless you opt in

4. Third-Party Services We use the following third-party services:

- **Whop** — Payment processing and checkout (their privacy policy applies)
- **Supabase** — Secure database hosting
- **Vercel** — Website and API hosting
- **Resend/Email provider** — Transactional email delivery

5. Data Security We protect your data using:

- Encrypted passwords (bcrypt hashing)
- HTTPS encryption on all connections
- Secure API authentication tokens
- HMAC signature verification on webhooks

6. Data Retention We retain your account data for as long as your account is active. If you request account deletion, we will remove your personal data within 30 days, except where we are legally required to retain it.

7. Your Rights You have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate data
- Request deletion of your account and data
- Withdraw consent for optional communications
- To exercise any of these rights, email us at team@swiftcapeas.com.

8. Cookies Our website may use essential cookies for authentication and session management. We do not use advertising or tracking cookies.

9. Children's Privacy Our services are not intended for individuals under 18 years of age. We do not knowingly collect data from minors.

10. Changes to This Policy We may update this policy from time to time. Changes will be posted on this page with an updated date.

Contact: team@swiftcapeas.com