

# Index-Edge.com

## Return & Refund Policy

Effective Date: April 13, 2026 · Compound Research LLC

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### 1. Digital Subscription Service

Index-Edge.com provides a digital subscription service granting access to systematic model portfolio analytics and current holdings data. As a digital service, there are no physical goods to return.

### 2. Refund Policy

All subscription fees are non-refundable except where required by applicable law. Because Protected Content (current portfolio holdings and rebalance data) is made available immediately upon subscription activation, we do not offer refunds for partial subscription periods already accessed.

### 3. Cancellation

You may cancel your subscription at any time through your Whop.com account. Upon cancellation, your access to Protected Content will continue until the end of the current billing period. No further charges will be made after cancellation.

### 4. Exceptions

Refunds may be considered at our sole discretion in exceptional circumstances, such as a verified technical failure preventing access to the Service for an extended period. To request a refund under these circumstances, contact us within 7 days at [contact@index-edge.com](mailto:contact@index-edge.com) with a description of the issue.

### 5. Chargebacks

Filing a chargeback without first contacting us to resolve the issue may result in permanent termination of your account and any future access to the Service.

### 6. Contact

For refund or cancellation questions: [contact@index-edge.com](mailto:contact@index-edge.com)