

# Terms of Service

Effective: 19 May 2026 · Version 1.0 · Publisher: The Roster Project · Governing law: Commonwealth of Australia (does not displace your local mandatory consumer protections)

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## 1. Overview

These Terms of Service ("Terms") are a contract between you and The Roster Project ("Roster", "we", "us", "the publisher") governing your use of:

- the marketing website at [accountroster.com](https://accountroster.com) and any subdomain;
- the Roster desktop application;
- the Plus and Pro paid subscriptions; and
- any support, communications, or services we provide in connection with the above.

Two related documents sit alongside these Terms and form part of your overall agreement with us: the [End-User Licence Agreement](#) (covers the desktop binary itself, shown to you again during install) and the [Privacy Policy](#) (covers what data we do and do not collect). The [Return Policy](#) sets out how refunds work.

By installing Roster, completing checkout, or visiting [accountroster.com](https://accountroster.com), you accept these Terms. If you don't accept them, don't install the app and don't buy a subscription.

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## 2. Eligibility

You must be at least 13 years old to use Roster. If you are between 13 and the age of majority in your jurisdiction, you may use the Free tier and may only purchase Plus or Pro with the consent of a parent or legal guardian who agrees to these Terms on your behalf. We do not knowingly collect billing information from anyone under 13. If you believe a minor has provided us billing information, email [support@accountroster.com](mailto:support@accountroster.com) and we'll delete it.

You must use Roster from a country where it is legal to use Roblox and where the use described in our [Features](#) page is not prohibited by local law.

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## 3. Your licence key

Roster does not have user accounts in the conventional sense - the desktop app stores everything on your machine and never logs you in to anything we operate. The closest thing to an account is your **Plus** or **Pro** licence key, which you receive by email after a successful checkout.

Your licence key is personal. Treat it like a password. You are responsible for keeping it confidential and for everything done with it. If you believe your key has been disclosed or misused, email [support@accountroster.com](mailto:support@accountroster.com) and we will rotate it.

Plus and Pro are each bound to a single hardware fingerprint at activation. You may move the licence to a different machine at any time by activating it on the new machine; the licensing server rebinds the key, and the previously bound machine drops to the Free tier on its next refresh.

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## 4. Permitted use

You may use Roster to manage Roblox accounts that you personally own or are otherwise lawfully authorised to access. You may launch, throttle, refresh, and arrange those accounts in any way the application supports.

The full restrictions on what you may not do with the desktop binary itself are in the [EULA](#). The headline rules: don't redistribute or repackage the binary as your own product, don't share or resell your licence key, don't try to circumvent the machine-binding, and don't use Roster to break a law that applies to you.

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## 5. Roblox and other third parties

Roster interacts with Roblox's web API on your behalf using credentials you supply. Your use of Roblox remains subject to Roblox's own terms. We are not Roblox, not affiliated with Roblox, and cannot intercede on your behalf in any dispute with Roblox.

Roblox rotates the `.ROBLOSECURITY` cookie associated with an account whenever any session uses that cookie. If you use a Roblox account through any other application or browser session while that account is loaded in Roster's vault, Roblox may issue a new cookie value that Roster does not receive, after which the cookie stored in Roster's vault for that account will cease to function until you re-add the account.

The Free and Plus tiers of Roster show two Adsterra ad placements: a banner in the workspace side rail and one video before each Roblox launch. The placements are rendered in an embedded WebView2 surface; your interaction with Adsterra's service through those surfaces is governed by Adsterra's own terms and privacy policy. The Pro tier removes both placements and never contacts Adsterra. Billing is handled by Whop; your relationship with Whop on the checkout page is governed by Whop's own terms.

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## 6. Subscriptions, renewals, and price changes

Plus and Pro subscriptions are billed in advance on a monthly or annual cadence at the price displayed at checkout. Renewals are automatic on the same cadence at the same price unless we have given you at least 30 days' notice of a price change by email. You may cancel a subscription at any time from the customer portal linked in your activation email; cancellation stops the next renewal but does not refund the current term except where the [Return Policy](#) or applicable consumer law requires.

If a renewal payment fails, we will attempt the charge again on a published retry schedule. If all retries fail, the licence drops to the Free tier on the next refresh and your data on your machine is not affected.

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## 7. Updates and changes to the service

Roster checks for updates automatically on the channel you've configured (Stable, Rapid, or Pinned). Updates may be applied without further consent unless you have selected Pinned. Updates may include security fixes, feature changes, and, rarely, feature removals to comply with upstream changes (Roblox client, Windows API).

We may add, remove, or modify features at any time. If a change materially reduces the functionality of a paid tier, we will publish that change in the release's changelog with a visible tag, and you will be entitled to a pro-rata refund of the current term as set out in the [Return Policy](#).

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## 8. Acceptable use of the website

You may visit, read, link to, screenshot, and quote any page on `accountroster.com` for journalism, commentary, comparison, or review, under fair-use principles. You may not:

- scrape the site for the purpose of building a competing product or directory;
- run automated traffic that materially impacts site availability;
- attempt to access non-public endpoints, exploit vulnerabilities, or interfere with the licensing API;
- upload content to any form on the site that is unlawful, infringing, malicious, or harassing.

If you find a security issue, report it under our [vulnerability disclosure policy](#) instead of exploiting it.

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## 9. Trademarks and content

"Roster" and the Roster wordmark are trademarks of the publisher. You may use them to refer to Roster, including in articles, comparisons, reviews, and "works with Roster" notices. You may not use them to imply endorsement, partnership, or that your product is Roster.

All site copy, screenshots, illustrations, and the application UI are © 2026 The Roster Project except where attributed otherwise. Third-party open-source components bundled with the desktop binary remain under their own licences as listed in `THIRD_PARTY_LICENSES.md`.

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## 10. Warranty disclaimer

Roster and the website are provided "as is." We do not warrant that the service will be uninterrupted, error-free, or compatible with any future version of Roblox's client or Windows. To the maximum extent permitted by applicable law, we disclaim all warranties, express or implied, including merchantability, fitness for a particular purpose, and non-infringement. Nothing in this clause limits any non-excludable statutory consumer guarantee you have under the mandatory consumer protection law of your country of residence.

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## 11. Limitation of liability

To the maximum extent permitted by applicable law, our total liability to you for any claim arising under these Terms is limited to the lesser of (a) the amount you have paid for Roster in the twelve months preceding the claim and (b) USD 60. We will not be liable for indirect, incidental, special, consequential, or exemplary damages. Nothing in this clause limits any liability that cannot be limited under the mandatory consumer protection law that applies to you.

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## 12. Roblox account terminations

We cannot control whether Roblox terminates an account that you use through Roster. If your account is terminated and you can demonstrate the termination was caused by a defect in Roster (not by behaviour on the account itself), we will refund any Plus or Pro subscription paid in the prior twelve months in accordance with the [Return Policy](#). We do not warrant against terminations otherwise.

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## 13. Termination and suspension

You can stop using Roster at any time by uninstalling it. The uninstaller removes the application binaries; your local vault and settings live under `%LocalAppData%\Roster\` and deleting that folder by hand removes them. We keep the data-removal step manual so the uninstaller can never destroy your vault by accident.

We may suspend or terminate your licence if you materially breach these Terms - most realistically: sharing your licence key, attempting to circumvent the machine-binding, or using Roster to violate a law that applies to you. We will email the address on file before terminating except where an immediate suspension is necessary to protect the licensing service.

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## 14. Changes to these Terms

If we change these Terms in a way that materially affects your rights or obligations, we will:

- publish the change here with an updated effective date;
- announce the change in the next release's changelog with a visible "terms" tag; and
- for material changes that disadvantage you, email the address you used at checkout at least 30 days before the change takes effect.

If you don't accept the change, you may cancel before it takes effect and receive a pro-rata refund of the current term.

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## 15. Governing law and disputes

These Terms are governed by the laws of the Commonwealth of Australia, where the publisher is based. Disputes will be resolved in the courts of Australia, except where the mandatory consumer law that applies to you guarantees you a forum or governing law closer to home, in which case that mandatory protection prevails over this clause to the extent of the inconsistency.

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## 16. Contact

Anything terms-related: [support@accountroster.com](mailto:support@accountroster.com). Security issues: [security@accountroster.com](mailto:security@accountroster.com).

We're a small team; please be patient.