

End-User Licence Agreement

Desktop EULA · Website Terms of Use · Refund Summary

Effective: 19 May 2026 · Version 1.1 · Publisher: The Roster Project · Governing law: Commonwealth of Australia (does not displace your local mandatory consumer protections)

End-user licence agreement

This is the agreement you accept when you install Roster. It's the same EULA the MSI presents during install, published here so you can read it without running the installer.

1. Licence grant

Subject to your compliance with these terms, The Roster Project ("the publisher", the developer who maintains Roster and is identified in the README that ships with the application) grants you a personal, non-exclusive, non-transferable, revocable licence to install and use Roster.

For the **Free tier**: install on as many machines as you control.

For the **Plus and Pro tiers**: install and use the paid features on one (1) machine that you personally own or control at any one time. Plus and Pro are each bound to a hardware fingerprint at activation. You may move your licence to a different machine at any time by activating your code there - the licensing server will rebind the licence to the new machine, and the previously bound machine will drop to the Free tier on its next refresh.

2. Restrictions

You may not:

- Reverse-engineer the binary for the purpose of producing a competing commercial product (you may absolutely reverse-engineer it to learn from, or to verify what it does);
- Redistribute the MSI or any modified version of it as your own product;
- Repackage Roster, with or without modifications, and pass the result off as a Roster release;
- Share, resell, or otherwise transfer your Plus or Pro licence key or its derived licence tokens to any other person, or attempt to circumvent the machine-binding that ties an activation to a specific machine;
- Use Roster to violate any law that applies to you.

3. Third-party components

Roster bundles a number of third-party open-source components (the .NET libraries listed in `THIRD_PARTY_LICENSES.md`, the Velopack auto-updater, and similar). Those components remain governed by their own licences; nothing in this agreement restricts the rights granted to you by those licences with respect to those components. The rest of Roster (the application logic, the vault implementation, the update-channel signing keys, all UI assets, and all other non-third-party material)

is proprietary and governed by this agreement. No part of Roster authored by the publisher is released under an open-source licence.

4. Updates

Roster checks for updates automatically. Updates may be applied without further consent. Updates may include security fixes, feature changes, and, rarely, feature removals to comply with upstream changes (Roblox client, Windows API).

5. Third-party services

Roster interacts with Roblox's web API on your behalf using credentials you supply. Your use of Roblox remains subject to Roblox's own terms. The publisher is not Roblox, is not affiliated with Roblox, and cannot intercede on your behalf in any dispute with Roblox.

Roblox rotates the `.ROBLOSECURITY` cookie associated with an account whenever any session uses that cookie. If you use a Roblox account through any other application or browser session while that account is loaded in Roster's vault, Roblox may issue a new cookie value that Roster does not receive, after which the cookie stored in Roster's vault for that account will cease to function until you re-add the account.

The Free and Plus tiers of Roster show two Adsterra ad placements: a banner ad in the workspace side rail and one video ad before each Roblox launch. The placements are rendered inside an embedded WebView2 surface; your interaction with Adsterra's service through those surfaces is governed by Adsterra's own terms and privacy policy. The Pro tier removes both placements and never contacts Adsterra.

Payment processing for the Plus and Pro tiers is handled by Whop. Whop is the merchant of record for your subscription; your payment details are governed by Whop's terms and privacy policy. The publisher does not receive your card details.

6. Warranty disclaimer

Roster is provided "as is." The publisher does not warrant that Roster will be uninterrupted, error-free, or compatible with any future version of Roblox's client or Windows. To the maximum extent permitted by applicable law, the publisher disclaims all warranties, express or implied, including merchantability, fitness for a particular purpose, and non-infringement. Nothing in this clause limits any non-excludable statutory consumer guarantees you have under the mandatory consumer protection law of your country of residence.

7. Limitation of liability

To the maximum extent permitted by applicable law, the publisher's total liability to you for any claim arising under this agreement is limited to the lesser of (a) the amount you have paid for Roster in the twelve months preceding the claim and (b) USD 60. The publisher will not be liable for indirect, incidental, special, consequential, or exemplary damages. Nothing in this clause limits any liability that cannot be limited under the mandatory consumer protection law that applies to you.

8. Account terminations

The publisher cannot control whether Roblox terminates an account that you use through Roster. If your account is terminated and you can present a reasonable record of the termination (a notice from Roblox where one was issued, otherwise screenshots, server-side reason text, or other contemporaneous evidence) together with a plausible causal link to a defect in Roster (not to behaviour on the account itself), we will refund any Plus or Pro subscription paid in the prior twelve months. We do not warrant against terminations otherwise.

9. Termination

You can stop using Roster at any time by uninstalling it. Uninstalling removes the binary; your vault and configuration in `%LocalAppData%\Roster` are not removed automatically. The publisher may terminate the licence if you materially breach this agreement.

10. Governing law

This agreement is governed by the laws of the Commonwealth of Australia, where the publisher is based. Disputes will be resolved in the courts of Australia, except where the mandatory consumer law that applies to you guarantees you a forum or governing law closer to home, in which case that mandatory protection prevails over this clause to the extent of the inconsistency.

Terms of use for this website

These cover the marketing site only (`accountroster.com` and any subdomain). They do not cover the desktop application itself; that's the EULA above.

1. Content

The content on this site is published by the Roster team. You may quote it, link to it, screenshot it, and use it for journalism or commentary under fair-use principles. Don't pass it off as your own.

2. Trademark

"Roster" and the Roster wordmark are trademarks of the publisher. You may use them to refer to Roster, including in articles, comparisons, reviews, and "works with Roster" notices. You may not use them to imply endorsement, partnership, or that your product is Roster.

3. Linking

You are welcome to link to any page on this site. We don't ask you to use a specific anchor text or include a referral parameter.

4. Account terminations & bans

Roster does not interact with the marketing site beyond fetching the update manifest. Nothing on this site grants you any rights regarding your Roblox account. If your account is terminated, see the EULA above.

Refund policy

The full refund policy lives at accountroster.com/refunds.html. Headlines below.

Free tier

Nothing to refund. You paid nothing.

Plus / Pro - general policy

Plus and Pro are non-refundable as a matter of policy. We do not offer "no questions asked" refunds, satisfaction-based refunds, or "I changed my mind" refunds. We do not offer student, educational, open-source, or volume discounts. The advertised price is the price.

Statutory consumer rights

Where the mandatory consumer protection law of your country of residence grants you a non-excludable right to a refund (for example, a "cooling-off" right for distance contracts in the EU/UK, or remedies for goods or services not fit for purpose under analogous regimes elsewhere), that right is not waived by anything in this policy. To exercise such a right, email [support@](mailto:support@accountroster.com) from the address you used at checkout, citing the basis for the request. Refunds granted on this basis are processed within 14 days of acknowledgement.

Roster genuinely broken on current release

If Roster on the current stable channel is genuinely unusable for your supported configuration and we cannot fix it within a reasonable window after you report it, email [support@](mailto:support@accountroster.com) and we will work out a partial or full refund case by case. This is not a "satisfaction" guarantee; it is a backstop for situations where the product itself has stopped working through no fault of yours.

Account termination caused by Roster

If your Roblox account is terminated and you can demonstrate the termination was caused by a defect in Roster (not by behaviour on the account itself), we will refund the full annual subscription regardless of when it was paid, and credit you for any future Plus or Pro purchase. To make the claim, email [support@](mailto:support@accountroster.com) with the date of termination, any termination notice from Roblox (or, if none was issued, screenshots or in-product reason text), and the affected username.

Contact

Anything legal-flavoured: support@accountroster.com. We're a small team; please be patient.

Not a lawyer. The publisher is one person who has read more contracts than they'd like. This document tries to be both legally adequate and humanly readable. If you have feedback on specific clauses, email it; we'd rather have a clearer document than a fancier one.

