

# End-User Licence Agreement

Desktop EULA · Website Terms of Use · Refund Summary

Effective: 5 June 2026 · Version 1.2 · Publisher: The Roster Project · Governing law: Commonwealth of Australia (does not displace your local mandatory consumer protections)

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## End-user licence agreement

This is the agreement you accept when you install Roster. It's the same EULA the MSI presents during install, published here so you can read it without running the installer.

### 1. Licence grant

Subject to your compliance with these terms, The Roster Project ("the publisher", the developer who maintains Roster and is identified in the README that ships with the application) grants you a personal, non-exclusive, non-transferable, revocable licence to install and use Roster.

For the **Free tier**: install on as many machines as you control.

For the **Plus tier**: install and use the paid features on one (1) machine that you personally own or control at any one time. Plus is bound to a hardware fingerprint at activation. You may move your licence to a different machine at any time by activating your code there - the licensing server will rebind the licence to the new machine, and the previously bound machine will drop to the Free tier on its next refresh.

### 2. Restrictions

You may not:

- Reverse-engineer the binary for the purpose of producing a competing commercial product (you may absolutely reverse-engineer it to learn from, or to verify what it does);
- Redistribute the MSI or any modified version of it as your own product;
- Repackage Roster, with or without modifications, and pass the result off as a Roster release;
- Share, resell, or otherwise transfer your Plus licence key or its derived licence tokens to any other person, or attempt to circumvent the machine-binding that ties an activation to a specific machine;
- Use Roster to violate any law that applies to you.

### 3. Third-party components

Roster bundles a number of third-party open-source components (the .NET libraries listed in `THIRD_PARTY_LICENSES.md`, the Velopack auto-updater, and similar). Those components remain governed by their own licences; nothing in this agreement restricts the rights granted to you by those licences with respect to those components. The rest of Roster (the application logic, the vault implementation, the update-channel signing keys, all UI assets, and all other non-third-party material)

is proprietary and governed by this agreement. No part of Roster authored by the publisher is released under an open-source licence.

#### **4. Updates**

Roster checks for updates automatically. Updates may be applied without further consent. Updates may include security fixes, feature changes, and, rarely, feature removals to comply with upstream changes (Roblox client, Windows API).

#### **5. Third-party services**

Roster interacts with Roblox's web API on your behalf using credentials you supply. Your use of Roblox remains subject to Roblox's own terms. The publisher is not Roblox, is not affiliated with Roblox, and cannot intercede on your behalf in any dispute with Roblox.

Roblox rotates the `.ROBLOSECURITY` cookie associated with an account whenever any session uses that cookie. If you use a Roblox account through any other application or browser session while that account is loaded in Roster's vault, Roblox may issue a new cookie value that Roster does not receive, after which the cookie stored in Roster's vault for that account will cease to function until you re-add the account.

Roster shows no ads on any tier and contacts no ad network. The Free tier is feature-limited; the Plus tier unlocks the full app.

Payment processing for the Plus tier is handled by [Whop](#). Whop is the merchant of record for your subscription; your payment details are governed by Whop's terms and privacy policy. The publisher does not receive your card details.

#### **6. Warranty disclaimer**

Roster is provided "as is." The publisher does not warrant that Roster will be uninterrupted, error-free, or compatible with any future version of Roblox's client or Windows. To the maximum extent permitted by applicable law, the publisher disclaims all warranties, express or implied, including merchantability, fitness for a particular purpose, and non-infringement. Nothing in this clause limits any non-excludable statutory consumer guarantees you have under the mandatory consumer protection law of your country of residence.

#### **7. Limitation of liability**

To the maximum extent permitted by applicable law, the publisher's total liability to you for any claim arising under this agreement is limited to the lesser of (a) the amount you have paid for Roster in the twelve months preceding the claim and (b) USD 60. The publisher will not be liable for indirect, incidental, special, consequential, or exemplary damages. Nothing in this clause limits any liability that cannot be limited under the mandatory consumer protection law that applies to you.

#### **8. Account terminations**

The publisher cannot control whether Roblox terminates an account that you use through Roster, and does not warrant against terminations. A termination does not entitle you to a refund of any Plus

subscription, except where the mandatory consumer law that applies to you provides a remedy that cannot be excluded (see the [Return Policy](#)).

## 9. Termination

You can stop using Roster at any time by uninstalling it. Uninstalling removes the binary; your vault and configuration in `%LocalAppData%\Roster` are not removed automatically. The publisher may terminate the licence if you materially breach this agreement.

## 10. Governing law

This agreement is governed by the laws of the Commonwealth of Australia, where the publisher is based. Disputes will be resolved in the courts of Australia, except where the mandatory consumer law that applies to you guarantees you a forum or governing law closer to home, in which case that mandatory protection prevails over this clause to the extent of the inconsistency.

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## Terms of use for this website

These cover the marketing site only (`accountroster.com` and any subdomain). They do not cover the desktop application itself; that's the EULA above.

### 1. Content

The content on this site is published by the Roster team. You may quote it, link to it, screenshot it, and use it for journalism or commentary under fair-use principles. Don't pass it off as your own.

### 2. Trademark

"Roster" and the Roster wordmark are trademarks of the publisher. You may use them to refer to Roster, including in articles, comparisons, reviews, and "works with Roster" notices. You may not use them to imply endorsement, partnership, or that your product is Roster.

### 3. Linking

You are welcome to link to any page on this site. We don't ask you to use a specific anchor text or include a referral parameter.

### 4. Account terminations & bans

Roster does not interact with the marketing site beyond fetching the update manifest. Nothing on this site grants you any rights regarding your Roblox account. If your account is terminated, see the EULA above.

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## Refund policy

The full refund policy lives at [accountroster.com/refunds.html](https://accountroster.com/refunds.html). Headlines below.

## Free tier

Nothing to refund. You paid nothing.

## Plus - all purchases are final

All Plus purchases are final and non-refundable. Other than where a refund is required by the mandatory consumer law described below, we do not provide refunds or credits in any circumstance - including "no questions asked", satisfaction-based, or "I changed my mind" refunds, refunds for partially used periods, or refunds because a feature changed, was removed, or was affected by an upstream change outside our control. We do not offer student, educational, open-source, or volume discounts. The advertised price is the price.

## Statutory consumer rights (always preserved)

Where the mandatory consumer protection law of your country of residence grants you a non-excludable right to a refund (for example, a "cooling-off" right for distance contracts in the EU/UK, or remedies for goods or services not fit for purpose under analogous regimes elsewhere), that right is not waived by anything in this policy. This is the only basis on which we issue refunds. To exercise such a right, email [support@](mailto:support@accountroster.com) from the address you used at checkout, citing the basis for the request. Refunds granted on this basis are processed within 14 days of acknowledgement.

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## Contact

Anything legal-flavoured: [support@accountroster.com](mailto:support@accountroster.com). We're a small team; please be patient.

***Not a lawyer.** The publisher is one person who has read more contracts than they'd like. This document tries to be both legally adequate and humanly readable. If you have feedback on specific clauses, email it; we'd rather have a clearer document than a fancier one.*