

# Return and Refund Policy

Effective date: 19 May 2026

This Return and Refund Policy applies to The AI Shorts Method, including access sold through <https://whop.com/the-ai-shorts-method>, associated community access, digital course materials, and downloadable resources.[cite:1]

## 1. General policy

The AI Shorts Method operates a no-refunds policy for memberships, digital materials, community access, and digital downloads, except where a remedy is required by applicable law.[cite:1][web:60]

## 2. Digital content rights

Under UK consumer law, customers may have statutory rights if digital content is faulty, not as described, or where there is a failure of the trader's right to supply the content. Depending on the issue, the law may provide rights such as repair, replacement, price reduction, or refund in specific cases.[web:59][web:62][web:64][web:67][web:70]

## 3. No voluntary refunds

Except as required by law, purchases are final and voluntary refunds are not offered for change of mind, lack of use, failure to cancel before renewal, dissatisfaction with results, or removal for breach of community rules.[cite:1]

## 4. Subscription plans

Where access is sold on a monthly or yearly recurring basis, the customer is responsible for managing cancellation before the next renewal date if they do not wish to continue. Charges already processed are not refundable except where required by law.[cite:1]

## 5. Lifetime access

Lifetime access means access for the lifetime of the product or service as offered by The AI Shorts Method, not the lifetime of the customer. If the service is discontinued, the operator may choose an alternative method of fulfilling remaining access where reasonably appropriate, but is not obliged to do so beyond applicable legal requirements.[cite:1]

## 6. Access problems

If a user experiences an access issue, missing material, or technical problem, they should raise it through Whop or Discord support so the issue can be reviewed and, where appropriate, corrected. UK guidance on digital content recognises repair or replacement rights where digital content does not conform to the contract.[web:62][web:64][web:68]

## 7. Contact

For billing, access, or refund-related queries, users should contact the operator through the official Whop page or Discord support channels.[cite:1]