

# ASCEND

## Terms & Conditions

*Effective Date: March 28, 2026*

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By purchasing a membership, accessing training materials, or participating in the Ascend community on Whop, you agree to be bound by these Terms & Conditions. Please read them carefully before completing your purchase.

Ascend is operated by Colton Williams. These Terms govern your access to and use of all Ascend products, services, training content, and community resources (collectively, the "Program").

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### 1. No Refund Policy

All sales are final. Due to the digital and immediately-accessible nature of Ascend's membership, training content, job board access, and community resources, we do not offer refunds under any circumstances once access has been granted.

By completing your purchase, you acknowledge and agree that:

- You have reviewed the membership description and understand what is included.
  - Access to digital content, training materials, and community resources is granted immediately upon payment.
  - No refunds, chargebacks, or reversals will be honored after access is provided.
  - Initiating a chargeback or payment dispute after access has been granted is considered a breach of these Terms and may result in permanent account termination and reporting to Whop.
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### 2. No Earnings Guarantee

Ascend provides high-ticket sales training, job board access, coaching, and community resources for educational and informational purposes only. Results are not guaranteed.

Any income figures, earnings examples, or success stories referenced in Ascend's marketing materials, training content, or community are illustrative only and reflect individual results that are not typical. Your results will vary based on your effort, experience, market conditions, and other factors outside of our control.

Nothing in this Program constitutes a promise or guarantee of employment, income, or specific results. Ascend is not responsible for any financial decisions you make based on content accessed through the Program.

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### **3. Intellectual Property & No Redistribution**

All content within Ascend — including but not limited to training materials, videos, PDFs, scripts, frameworks, job board listings, Loom recordings, coaching sessions, and community content — is the exclusive intellectual property of Ascend and its creator.

As a member, you are granted a limited, non-exclusive, non-transferable license to access and use Program content solely for your own personal, non-commercial use. You may not:

- Copy, reproduce, distribute, or share any Program content with non-members.
- Resell, sublicense, or use Program content to build competing products or communities.
- Screen-record, screenshot, or otherwise capture and distribute training sessions or materials.
- Share your login credentials or Whop access with any other person.

Violation of these terms will result in immediate membership termination without refund and may result in legal action.

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### **4. Membership Access & Termination**

Ascend reserves the right to suspend or permanently terminate any member's access at any time, without refund, for any of the following reasons:

- Violation of these Terms & Conditions.
- Sharing or redistributing Program content.
- Disrespectful, harassing, or abusive behavior toward other members or staff.
- Initiating a fraudulent chargeback or payment dispute.
- Any conduct that, in Ascend's sole discretion, is harmful to the community or brand.

Membership access is tied to your individual Whop account. Subscriptions renew automatically per the billing cycle you selected unless cancelled before your renewal date.

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### **5. What's Included in Membership**

Your Ascend membership may include any combination of the following, depending on the tier you purchased:

- Access to the Ascend job board (vetted high-ticket sales opportunities).
- Live training calls and/or recorded training content.
- Closing frameworks, scripts, and sales resources.
- Loom coaching (where applicable to your membership tier).
- Resume and application support resources.
- Access to the Ascend community on Whop.
- 1:1 coaching (where explicitly included or purchased separately).

Specific offerings are subject to change. Ascend reserves the right to modify, add, or remove Program features with reasonable notice to members.

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## **6. Dispute Resolution**

If you have an issue with your membership or access, you agree to contact Ascend directly before initiating any dispute with Whop or your payment provider. You can reach us through the Ascend community on Whop or via direct message.

We will make reasonable efforts to address legitimate concerns. However, dissatisfaction with results, outcomes, or personal expectations does not constitute grounds for a refund or dispute.

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## **7. FTC Compliance & Earnings Disclosures**

In compliance with FTC guidelines, Ascend requires that all members who promote or endorse the Program on social media or elsewhere disclose their relationship as a paid member and/or affiliate where applicable.

Any income or earnings claims made in promotional content must be honest, substantiated, and not misleading. Ascend is not responsible for member-created promotional content that violates FTC guidelines.

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## **8. Limitation of Liability**

To the maximum extent permitted by applicable law, Ascend and its owner, affiliates, and representatives shall not be liable for any indirect, incidental, consequential, or punitive damages arising out of or related to your use of the Program, including but not limited to lost profits, loss of data, or business interruption.

Ascend's total liability to you for any claim arising out of these Terms shall not exceed the total amount paid by you for your current membership period.

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## **9. Governing Law**

These Terms shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of law provisions. Any disputes arising under these Terms shall be resolved in the courts of Dallas County, Texas.

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## **10. Changes to These Terms**

Ascend reserves the right to update or modify these Terms at any time. Updated Terms will be posted to the Ascend community on Whop with a revised effective date. Continued use of the Program following any updates constitutes your acceptance of the revised Terms.

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## **11. Contact**

Questions about these Terms? Reach out through the Ascend community on Whop or contact us directly via direct message through the platform.

*Ascend — The Only Job Board Built For High Ticket Sales Reps.*