

Return & Refund Policy

Transacbo

Effective Date: May 29, 2026

Last Updated: May 29, 2026

1. Digital Software Policy

Transacbo is a digital software subscription. Because access to the Software is granted immediately upon payment, we follow a limited refund policy as described below.

2. Refund Eligibility

7-Day Money-Back Guarantee (New Subscribers Only)

If you are a first-time subscriber and are not satisfied with Transacbo, you may request a full refund within 7 days of your initial purchase, provided:

- You have not used the bot to place more than 5 live trades
- You submit your refund request to dasnidhi153@gmail.com within 7 days of purchase

No Refund Cases

Refunds will not be issued for:

- Subscription renewals (monthly charges after the first month)
 - Cancellations made after the 7-day window
 - Trading losses incurred while using the Software
 - Dissatisfaction with market performance or bot signals
 - Brokerage connectivity or API issues outside our control
 - Violation of our Terms of Service
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3. How to Request a Refund

1. Email dasnidhi153@gmail.com with the subject line: `Refund Request - [Your Whop Email]`
2. Include your Whop order ID or registered email address
3. Briefly describe the reason for your request
4. We will respond within 3 business days

Approved refunds will be processed through Whop and may take 5-10 business days to appear on your statement.

4. Subscription Cancellation

- You can cancel your subscription at any time from your Whop dashboard.

- Cancellation stops future charges but does not trigger a refund for the current billing period.
 - Access to the Software continues until the end of the paid period.
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5. Disputes

If you believe a charge was made in error, contact us at dasnidhi153@gmail.com before filing a chargeback. We will work with you to resolve the issue promptly. Unwarranted chargebacks may result in account termination.

6. Contact

Email: dasnidhi153@gmail.com

Website: <https://transacbo.com>