

Privacy Policy

Last Updated: April 10, 2026

This Privacy Policy describes how NexoraMatrix (“Company”, “we”, “our”, “us”) collects, uses, and protects your information when you use our website and services. By using our website or services, you agree to the terms of this Privacy Policy.

1. Information We Collect

- a) **Personal Information:** Name, email address, phone number, billing information, and company details.
- b) **Project Information:** Project requirements, files, content, and communication records.
- c) **Technical Information:** IP address, browser type, device information, pages visited, and usage data.

2. Payment Information

We use secure third-party payment processors such as Stripe. We do not store full credit/debit card details on our servers; all payment data is handled securely by authorized gateways following PCI-DSS standards.

3. How We Use Your Information

We use collected data to deliver services, process payments, communicate with clients, improve our offerings, manage project development, and ensure security.

4. Data Protection & Security

We take reasonable technical and organizational measures to protect your data. While we strive to protect your information, no method of internet transmission is 100% secure.

5. Sharing of Information

We do not sell your personal data. We may share information with trusted third-party service providers (e.g., hosting) or when required by law to protect our rights and safety.

6. Cookies & Tracking Technologies

Our website uses cookies to improve user experience and analyze traffic. You may disable cookies in your browser, though some features may not function correctly.

7. Third-Party Services

Our services rely on tools such as Stripe and hosting providers. We are not responsible for their privacy practices; we recommend reviewing their respective policies.

8. Your Rights

Depending on your location, you have rights to access, correct, delete, or opt-out of communications regarding your personal data. Contact us to exercise these rights.

9. Data Retention

We retain data only as long as necessary for service delivery, legal obligations, accounting, and dispute resolution.

10. Children's Privacy

Our services are not intended for individuals under 18 years of age. We do not knowingly collect personal data from minors.

11. Changes to This Policy

We may update this policy at any time. Continued use of our services constitutes acceptance of the updated terms.

12. Contact Us

For any questions, email support@nexoramatrix.com or visit <https://nexoramatrix.com>.