

Terms & Conditions

Last Updated: April 10, 2026

Welcome to NexoraMatrix (“Company”, “we”, “our”, “us”). By accessing or using our website and services, you agree to these Terms & Conditions. If you do not agree, please do not use our services.

1. Services

NexoraMatrix provides professional IT and digital services, including but not limited to: Web Development, Mobile Application Development, UI/UX Design, Software Development, Cloud Solutions, and IT Consulting & Automation. We reserve the right to modify or discontinue any service at any time without prior notice.

2. Payments

- All payments are processed securely via third-party payment providers such as Stripe or other authorized gateways.
- Payments must be completed before project initiation or as per agreed milestones.
- Work begins only after successful payment confirmation.
- Prices are subject to change; however, confirmed orders will not be affected.

3. Project Terms

- Project scope, timeline, and deliverables will be agreed before starting work.
- Any changes in scope may result in additional cost or revised timelines.
- Delays caused by client-side feedback or missing information are not our responsibility.

4. Intellectual Property

- Upon full payment, final delivered work belongs to the client.
- NexoraMatrix retains the right to showcase completed work in its portfolio unless otherwise agreed in writing.
- Unauthorized reproduction or resale of our work is strictly prohibited.

5. Refunds

Refund eligibility, conditions, and processing are governed separately under our Refund Policy, which forms an integral part of these Terms. Clients are advised to review the Refund Policy before purchasing any service.

6. Limitation of Liability

NexoraMatrix shall not be liable for any indirect, incidental, or consequential damages, loss of profits, data, or business opportunities, or issues caused by third-party services (e.g., hosting providers, Stripe, APIs, etc.). All services are provided on a professional “best effort” basis.

7. Client Responsibilities

Clients agree to provide accurate and complete project requirements, supply necessary content and materials on time, and respond to communications in a timely manner. Failure to do so may delay project delivery.

8. Termination

We reserve the right to suspend or terminate services if fraudulent activity is detected, abuse or misconduct occurs, or violation of these Terms is found.

9. Third-Party Services

Our services may depend on third-party providers. We are not responsible for their availability, performance, or policies.

10. Changes to Terms

We may update these Terms & Conditions at any time. Continued use of our website or services means acceptance of updated terms.

11. Contact Information

For any questions regarding these Terms:

Email: support@nexoramatrix.com

Website: <https://nexoramatrix.com>