



Return & Refund Policy

Last updated: June 20, 2026

Our Sales Policy

This Return & Refund Policy applies to all products and services sold by Frontier Algo, LLC (the "Company," "we," "us," or "our") through frontieralgo.com. By completing a purchase, you agree to the terms set out below.

Every FrontierAlgo product is a digital, invite-only indicator. Your access, complete training materials, and supporting resources are unlocked and delivered to you immediately upon purchase. Because delivery begins right away and you receive the full product the moment you buy, you agree at checkout to that immediate delivery, and the following policy applies to every purchase.

All purchases are final. No refunds.

The Trader's Mindset

"Plan your trade, trade your plan."

In trading, there's a saying that separates the successful from the struggling. Looking backward—at entries you missed, exits you fumbled, decisions you regret—is the fastest way to destroy your edge. Successful traders execute and move forward.

FrontierAlgo operates on the same principle — commit, execute, follow through.

Your purchase includes full access, complete training materials, ongoing updates, and full support — 24/7 AI chatbot help on our Support Hub plus dedicated human technical help by email. Existing customers also receive priority pricing and discounts toward future FrontierAlgo tools as our product line continues to grow. We invest fully in your success from day one with a complete professional system and ongoing support. For this reason all purchases are final. No refunds.

Our Commitment to Your Success

Every purchase includes:

- Full access to your purchased indicator and all future updates
- Complete training materials including video tutorials and documentation
- 24/7 AI support chatbot for immediate answers to common questions
- Human support team available via email for complex issues
- Credit toward future products may be available upon request

We want you to get real value from this tool. If you're having trouble getting started or have questions about how to use your indicator effectively, reach out—we're here to help.

Payment Processing & Disputes

Payments are processed by Whop, our Merchant of Record. Whop handles transaction processing, sales-tax collection and remittance, and customer billing on our behalf.

For any concern about your purchase, please contact our team first — ideally within 30 days of purchase — through our Support Hub or by email at support@frontieralgo.com. Most issues (platform setup, activation timing, access activation) can be resolved directly within hours, faster than any third-party dispute process.

For payment-related issues that we can't resolve directly, [Whop](#) offers a Resolution Center where customers can request review within the window provided under Whop's Buyer Terms; for product-related concerns, Whop processes refunds only with our approval, and our "all sales final" position stands. Each FrontierAlgo product is digital content that is delivered and accessible the moment you buy. As set out in [Whop's Buyer Terms](#), by purchasing you agree that delivery begins immediately and acknowledge that the 14-day right of withdrawal no longer applies once you have started accessing the product — so this policy applies to every customer, including consumers in the EU, EEA, and UK, to the extent permitted by applicable law. If you ever have trouble accessing your indicator, contact support@frontieralgo.com and we'll resolve it quickly.

Questions?

If you have questions about this policy or need assistance with your purchase, our team is ready to help. Contact us at support@frontieralgo.com.

This Return & Refund Policy is part of and subject to the FrontierAlgo Terms of Service, including its Dispute Resolution and Binding Arbitration section and Class Action Waiver. Payment disputes handled by Whop, Inc. as Merchant of Record remain subject to Whop's Buyer Terms.

Frontier Algo, LLC

1712 Pioneer Ave STE 500, Cheyenne, WY 82001

support@frontieralgo.com · frontieralgo.com

Whop, Inc. is the Merchant of Record for all purchases.

Questions about this return & refund policy? Contact support@frontieralgo.com. Frontier Algo, LLC is the publisher of FrontierAlgo; Whop, Inc. is the Merchant of Record for all purchases.