



FrontierAlgo

Frontier Algo, LLC

Return & Refund Policy

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Our Sales Policy

This Return & Refund Policy applies to all products and services sold by Frontier Algo, LLC (the "Company," "we," "us," or "our") through frontieralgo.com. By completing a purchase, you agree to the terms set out below.

Every FrontierAlgo product is a digital, invite-only indicator. Your access, complete training materials, and supporting resources are unlocked and delivered to you immediately upon purchase. Because delivery begins right away and you receive the full product the moment you buy, you agree at checkout to that immediate delivery, and the following policy applies to every purchase.

All purchases are final. No refunds, except as set out below.

The Trader's Mindset

"Plan your trade, trade your plan."

There's a saying in trading that separates the people who make it from the people who don't. Looking backward at the entries you missed, the exits you fumbled, and the decisions you regret is the fastest way to wreck your edge. Good traders execute and move on.

We run the company the same way. Commit, execute, follow through.

Your purchase includes full access, complete training materials, ongoing updates, and full support: 24/7 AI chatbot help on our Support Hub plus dedicated human technical help by email. Existing customers also get priority pricing and discounts on the FrontierAlgo tools we release as the product line grows. We put everything into your success from day one. You get a complete professional system with support behind it.

For this reason all purchases are final, except as set out below.

The Access Guarantee: One Exception

There is exactly one situation where we refund you in full. **If we can't deliver access to the indicator on your TradingView® account, you get your money back.**

Email support before you ask for that refund. Most access problems turn out to be a setup detail we can fix in minutes, and a mistyped TradingView username is the usual

culprit. If we still can't deliver access to you, we refund you and we don't argue about it.

Everything else sits under the all-sales-final policy above. That covers trading outcomes, market results, and changing your mind about the indicator after you've used it. No tool can promise you a profitable trade, so we don't.

Subscriptions and Free Trials

Some FrontierAlgo products can be bought either as a one-time purchase or as a monthly subscription that begins with a free trial. Where a subscription or a free trial is offered, the price, the billing period and the trial length are stated at checkout, and the following terms apply in addition to the policy above.

- **The free trial** gives you the complete product at no charge for the stated trial period.
- **Billing** begins on the first day after the trial ends, at the price shown at checkout, and repeats each billing period until you cancel.
- **Cancelling** is done from your Whop account at any time. Cancelling stops all future renewals; your access continues to the end of the period you have already paid for.
- **Cancel during the free trial** and you are charged nothing at all.
- **Payments already taken are final**, under the same single exception set out above: if we can't deliver access to the indicator on your TradingView® account, you get your money back.
- **Subscription payments are not prorated**, are not refunded for unused time, and do not credit toward a one-time purchase of the same product. If you later buy the one-time option, that is a separate purchase; cancel the subscription afterwards so it stops renewing.

Our Commitment to Your Success

Every purchase includes:

- **Full access** to your purchased indicator and all future updates: with a one-time purchase, for the duration of the product's availability on TradingView; with a subscription, while the subscription is active
- **Complete training materials** including video tutorials and documentation
- **24/7 AI support chatbot** for immediate answers to common questions
- **Human support team** available via email for complex issues
- **Credit toward future products** may be available upon request

We want you to get real value from this tool. If you're having trouble getting started or have questions about how to use your indicator effectively, reach out. We're here to help.

Payment Processing & Disputes

Payments are processed by **Whop**, our Merchant of Record. Whop handles transaction processing, sales-tax collection and remittance, and customer billing on our behalf.

For any concern about your purchase, please contact our team first, ideally within 30 days of purchase, through our Support Hub or by email at support@frontieralgo.com. Most issues (platform setup, activation timing, access activation) can be resolved directly within hours, faster than any third-party dispute process.

For payment-related issues that we can't resolve directly, [Whop](#) offers a Resolution Center where customers can request review within the window provided under Whop's Buyer Terms; for product-related concerns, Whop processes refunds only with our approval, and our "all sales final" position stands. Each FrontierAlgo product is digital content that is delivered and accessible the moment you buy. As set out in [Whop's Buyer Terms](#), by purchasing you agree that delivery begins immediately and acknowledge that the 14-day right of withdrawal no longer applies once you have started accessing the product, so this policy applies to every customer, including consumers in the EU, EEA, and UK, to the extent permitted by applicable law. If you ever have trouble accessing your indicator, contact support@frontieralgo.com and we'll resolve it quickly.

Questions?

If you have questions about this policy or need assistance with your purchase, our team is ready to help. Contact us at support@frontieralgo.com.

This Return & Refund Policy is part of and subject to the FrontierAlgo Terms of Service, including its Dispute Resolution and Binding Arbitration section and Class Action Waiver. Payment disputes handled by Whop, Inc. as Merchant of Record remain subject to Whop's Buyer Terms.

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Whop, Inc. is the Merchant of Record for all purchases.

Questions about this return & refund policy? Contact **support@frontieralgo.com**. Frontier Algo, LLC is the publisher of FrontierAlgo; Whop, Inc. is the Merchant of Record for all purchases.