

Returns and Refund Policy

We encourage you to review our return and refund policy if, for any reason, you are not satisfied with a purchase.

The following terms are applicable for any products that You purchased with Us.

1. Free 30 Days Return & Refund

If a product did not meet your expectations, you can get a full refund within 30 days of delivery.

- Products damaged by the customer will not be eligible for a refund.
- Request your Return Authorization by emailing support@beamboost.us or [contact us](#) with a detailed reason for return and pictures or a video of the product that supports your reason. Upon approval, you will receive the address of the closest warehouse where you can mail the product you would like to return.
- To assure your refund please use trackable mail service, we will not be responsible for lost or missing packages.
- Upon the receipt of your package, your products will be examined and a full refund will be issued to your original method of payment. A refund receipt will be emailed to the email address you used when making your original purchase

2. Broken or Damaged Product

If you received a damaged product or it is not in working condition, you can get a **full refund or exchange it** within 30 days of delivery.

Follow these steps to get an exchange

1. Send us the proof (Photo/Video) at support@beamboost.us
2. Our team will get back to you within 1 business day
3. Once approved we will ship you a product or a full refund for you

3. Exchange

If you received a defective or damaged product, you can get an exchange within 30 days of delivery.

Follow these steps to get an exchange

1. Send us the proof (Photo/Video) at support@beamboost.us
2. Our team will get back to you within 1 business day
3. Once approved we will ship the new product to you

4. Delivery Time

These are the estimated delivery times. If you are experiencing any delays, then please get in [touch with us](#).

Transit Time 4 to 6 Business Days (Mon-Sat)

Handling Time 0 to 1 Business Day (Mon-Sat)

5. Lost Package or Didn't receive

We are sure that this will never happen because every package we deliver has a tracking number and is monitored by our team. But if it does happen, we will **refund** you the full money or ship you a **new Product**.

6. Change or Cancel my order

Unfortunately, we are unable to cancel your order once it has been processed and/or shipped. If you cancel your order BEFORE it has been processed and/or shipped, you will be assessed a 15% cancellation fee to cover restocking fees and the charges assessed to us for refunds by the credit card companies.

7. How long do refunds take to process?

We issue a refund within 3 Business Days and it can take up to 10 days for your bank to process it.

8. What's your return policy?

You'll have to ship your returns to the assigned address once your return is approved.

9. I've entered the wrong shipping address, can I change it?

If this happens to you, email us as soon as possible, we MIGHT be able to take care of it.

However, we can't promise anything as all our items are usually processed immediately after you order and ship out the same day or a few days after. If your order has already entered the shipping process, we won't be able to stop it.

We should not be responsible if you entered an incomplete and/or incorrect shipping address. Our system automatically processes orders and just follows what you supplied.

10. LATE OR MISSING REFUNDS

Please understand that we issue refunds as soon as your refund request is approved – that means that the money leaves our account immediately. If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted. Next contact your bank. There is often some processing time before a refund is posted. We have seen some credit card companies take up to 30 days to show that the refund has been put back on the card. If you've done all of this and you still have not received your refund yet, please contact us

11. 2 Years Product Warranty

If our product stops working within 2 years of ordering on its own, you can get a full refund or free product exchange.

These are the steps to get a refund or exchange

1. Contact us at support@beamboost.us
2. Tell us What happened to the Product
3. Once Approved with will issue you a full refund or send you a new product

(This policy does not cover misuse, accidental damage, water damage, or any abuse of the purchased product.)

Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

- By email: support@beamboost.us
- By visiting this page on our website: [Contact us](#)
- By phone number: +1 (747) 281-2317