

CAST OUT AI

Content Opportunity Map Pilot - Return and Correction Policy

EFFECTIVE JULY 18, 2026

The seller is the verified individual operating the CAST OUT AI product on Whop (the "Seller"). The Seller identity and contact details are the details displayed by Whop at checkout and on the customer's receipt. Order support uses the included Whop Chat. Effective date: July 18, 2026.

1. Before work begins

If the Seller determines after payment that an order is outside the fixed pilot scope, cannot be performed lawfully, or cannot be completed with the supplied information, the Seller may decline the order and issue a full refund to the original payment method.

2. Delivery and correction

The delivery target is three business days after complete intake. The clock pauses while essential facts, authorized sources, or customer approvals are missing.

The pilot includes one correction round for in-scope factual or scope errors requested within seven calendar days after delivery. The customer should identify the affected item and provide the correct source or fact.

3. Refunds after delivery

The Seller will first correct an in-scope defect. If a material promised deliverable cannot be supplied after a reasonable correction attempt, the Seller will provide an appropriate full or partial refund to the original payment method.

A change to the business, primary offer, audience, market, channel, or strategy after delivery is new scope rather than a correction. This policy does not waive nonwaivable rights provided by applicable law or Whop's platform rules.

4. No outcome refund

The service provides customized research and editorial planning. Rankings, reach, views, leads, customers, sales, revenue, platform approval, and business outcomes are not guaranteed. Lack of a particular outcome is not by itself a defect in the promised deliverables.

5. How to request help

Use the included Whop Chat and identify the order, affected deliverable, requested correction, and supporting source. Refunds are issued through Whop to the original payment method when approved.