

# Return & Refund Policy

## Magical Prompt Studio

Last updated: 5 August 2026

### Free trial

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Selected plans include a 3-day free trial. During the trial, you are not charged anything. You can cancel at any time during the trial, from inside the Studio, and you will not be charged.

### After the trial / paid periods

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If you don't cancel before the trial ends, your card is charged automatically and your subscription begins. Once a billing period has started and been charged (monthly, 6-monthly, or yearly, depending on your plan), **we don't offer a refund for that period just because you change your mind or stop using the Studio partway through it** — this is a voluntary policy choice on our part, not a removal of your legal rights (see "Your legal rights" below). This voluntary no-refund approach exists because the free trial already lets you try the Studio risk-free before any money is charged.

### Cancelling

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You can cancel your subscription at any time from inside the Studio ("Cancel subscription"), or by emailing [tatianalychy@gmail.com](mailto:tatianalychy@gmail.com). Cancelling stops all future charges — you keep access until the end of the period you've already paid for, and you will not be billed again after that.

### Your legal rights

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Nothing in this policy limits your statutory rights under the Consumer Rights Act 2015. If the Studio is faulty, not as described, or not provided with reasonable care and skill, you may be entitled to a repair, a further attempt to provide the service

correctly, a price reduction, or a refund, regardless of the "no refund for change of mind" policy above.

## **Exceptions**

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If you believe you were charged in error (for example, a duplicate charge or a technical fault on our side), contact us at [tatianalychy@gmail.com](mailto:tatianalychy@gmail.com) and we'll look into it and, where appropriate, refund the affected charge.

## **Contact**

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Questions about a charge or your subscription? Email [tatianalychy@gmail.com](mailto:tatianalychy@gmail.com).