

VIZORDESK - END USER LICENSE AGREEMENT & REFUND POLICY

1. Digital Delivery & Final Sales

VizorDesk provides immediate and automated access to digital intelligence software and cloud-based node infrastructure. Due to the irrevocable nature of these digital goods and immediate resource allocation, all sales are considered final. Once a license key is generated, refunds cannot be processed under any circumstances.

2. Waiver of Right of Withdrawal (EU/UK & Turkish Users)

By completing this purchase and accessing the digital content immediately, you expressly consent to waive your 14-day right of withdrawal in accordance with EU/UK consumer laws and the Turkish Distance Contracts Regulation (Mesafeli Sözleşmeler Yönetmeliği Article 15/1-ğ).

3. "As-Is" Service & Uptime Limitations

The VizorDesk terminal and all associated data feeds are provided on an "AS-IS" and "AS-AVAILABLE" basis. We do not guarantee 100% uninterrupted uptime, as the system relies on third-party exchange APIs and macroeconomic endpoints that may experience independent outages, latency, or rate limits. VizorDesk shall not be held liable for any operational disruptions caused by external providers.

4. Dispute Resolution & Support

We are highly committed to our customers' success. If you experience technical issues, you must contact our technical support team before initiating any payment disputes. Unauthorized chargebacks or friendly fraud attempts are treated as a breach of this contract and will result in the immediate and permanent suspension of the API license and associated IP addresses.

5. Governing Law & Jurisdiction

This agreement shall be governed by and construed in accordance with the laws of the Republic of Türkiye. Any disputes arising out of or in connection with this agreement shall be subject to the exclusive jurisdiction of the courts and execution offices of Muğla, Türkiye.