



TinyOps Studio LLC

Return and Refund Policy

Effective July 11, 2026

This policy applies to products and services sold by TinyOps Studio LLC.

Duplicate or accidental purchases

Contact support promptly if an order was duplicated or placed accidentally. A full refund is available when the request is made before custom work or delivery begins.

Custom services

For the AI Workflow Automation Audit and other custom services, cancellation is available before work begins. After work begins, a change-of-mind refund is not generally available because delivery requires reserved time and custom analysis.

Late, missing, or materially incomplete delivery

If TinyOps Studio cannot deliver within the stated deadline after receiving complete intake, the customer may choose a revised delivery date or a full refund. If a delivery is materially incomplete compared with the stated scope, contact support within seven days. TinyOps Studio will first correct the issue promptly; if it cannot be corrected, TinyOps Studio will provide an appropriate full or partial refund.

Digital downloads

For standard digital downloads, refunds are available within seven days for duplicate purchases, accidental purchases reported before download, corrupted files, or files that are materially different from the product description and cannot be corrected.

How refunds are processed

Submit requests through the original platform support channel or support@tinyopsstudio.com with the order reference and a short explanation. Approved refunds are returned through the original checkout platform and may take additional time to appear depending on the payment method.

Consumer rights

This policy does not limit rights that cannot be waived under applicable consumer law.

Questions or requests: support@tinyopsstudio.com