

PIXELBYTESLAB

PRIVACY POLICY

Last updated: August 13, 2026

This Privacy Policy explains how **PixelBytesLab** handles personal information when you browse, purchase, access, or request support for our digital products and services. It should be read together with the privacy policies of Whop and any other platform you use to complete a purchase or access a product.

1. Information We May Collect

Information you provide

- Contact information such as name and email address.
- Order, billing, and transaction information made available to us through Whop or other payment/platform providers.
- Messages, support requests, feedback, survey responses, and information you voluntarily submit.
- Information you provide when a product requires onboarding, personalization, or account setup.

Information collected automatically

- Basic device, browser, IP address, approximate location, referral, and activity information when made available by our website, Whop, analytics providers, or security tools.
- Product access and usage information, such as whether a purchase was fulfilled, accessed, downloaded, or used, when such information is available to us.

We do not intentionally collect full payment-card numbers. Payment credentials are generally handled by Whop and/or its payment partners.

2. How We Use Information

- Process orders, provide access, deliver digital products, and maintain purchase records.
- Provide customer support and respond to refund, access, or technical requests.
- Prevent fraud, abuse, unauthorized sharing, and security incidents.
- Improve products, customer experience, analytics, and business operations.
- Send transactional communications and, where legally permitted and consented to, marketing communications.
- Comply with legal, tax, accounting, platform, and dispute-resolution obligations.

3. Legal Bases Where Applicable

Depending on your location, we may process information because it is necessary to perform a contract with you, because we have legitimate interests such as security and product improvement, because we must comply with legal obligations, or because you have given consent. Where consent is the legal basis, you may withdraw it subject to applicable law.

4. How We Share Information

We may share information only as reasonably necessary with service providers that help us operate, including Whop, payment processors, hosting, email, analytics, customer-support, security, file-delivery, and productivity providers. We may also disclose information where required by law, to protect rights and safety, in connection with a business transfer,

or with your direction or consent.

Third-party providers process information under their own terms and privacy policies. We do not sell personal information in the ordinary sense of selling customer lists for money.

5. International Processing

Our service providers may process information in countries other than your own. Where required by applicable law, appropriate transfer mechanisms or safeguards may be used by the relevant provider.

6. Retention

We keep personal information only for as long as reasonably necessary for the purposes described in this Policy, including fulfillment, support, accounting, fraud prevention, dispute handling, and legal compliance. Retention periods may differ by data type and legal requirement.

7. Security

We use reasonable administrative and technical measures appropriate to the nature of the information we control. No online service can guarantee absolute security, and you should protect your account credentials and access links.

8. Your Privacy Rights

Depending on your location, you may have rights to request access, correction, deletion, restriction, portability, or objection, and to withdraw consent. These rights may be subject to legal exceptions, identity verification, and retention obligations. To make a request, email support@pixelbyteslab.com. We may direct you to Whop for information controlled by Whop.

9. Marketing Communications

You may opt out of non-transactional marketing emails by using the unsubscribe mechanism provided in the message or by contacting us. You may still receive transactional messages about purchases, access, security, support, or legal notices.

10. Cookies and Analytics

If PixelBytesLab operates a website or landing page, it may use essential cookies and, where enabled, analytics or advertising technologies. Consent controls will be provided where required by law. Whop may separately use its own cookies and tracking technologies.

11. Children's Privacy

PixelBytesLab's store and purchasing services are not directed to children who are below the minimum age required to consent to online services in their jurisdiction. Products intended for children are intended to be purchased and managed by a parent, guardian, educator, or other responsible adult.

12. Changes to This Policy

We may update this Privacy Policy as our products, providers, or legal obligations change. The updated version will display a new "Last updated" date.

13. Contact

Privacy questions and requests can be sent to support@pixelbyteslab.com. PixelBytesLab operates from Jordan.