

Return & Refund Policy

Sisterhood Trading Academy

Last updated: June 13, 2026

All Sales Are Final

Sisterhood Trading Academy ("STA") sells digital products, indicators, tools, educational content, community access, mentorship, and coaching (collectively, the "Services"). Because these are digital and/or immediately accessible products that cannot be returned once delivered, **all sales are final and non-refundable**.

By completing your purchase and accepting these terms at checkout, you expressly acknowledge and agree that you are not entitled to a refund, except in the limited circumstance described below.

Why We Have This Policy

The Services include instant or near-instant access to digital tools, indicators, proprietary educational content, and/or live community and mentorship. Once access is granted, the value has been delivered and the product cannot be "returned." This policy is standard for digital products of this nature.

The Only Exception: Non-Delivery

The sole exception to the all-sales-final policy is **verified non-delivery**. If you completed a purchase but were never granted access to the product you paid for, contact us within **7 days** of purchase at lexi@lexioberson.com with your order details. If we confirm that access was not delivered and cannot be delivered, we will provide access or, at our discretion, issue a refund for that purchase.

What Is NOT Grounds for a Refund

To be clear, the following do **not** qualify for a refund:

- Change of mind or "buyer's remorse."
- Dissatisfaction with results, trading performance, or profitability. Trading involves risk and we make no guarantee of results (see our Terms of Service).
- Failure to use, log into, or participate in the product, mentorship, or community.
- Failure to read the product description before purchasing.
- Lack of trading experience or knowledge.
- Disagreement with educational content or methodology.
- Loss of money while trading.

Mentorship and Coaching

Mentorship, coaching, and time-based programs are also non-refundable once access begins. Your purchase reserves a place and grants access to live and/or ongoing services that begin immediately. Non-attendance or non-participation does not entitle you to a refund. Verified non-delivery of access remains the only exception.

Chargebacks

By purchasing, you agree to contact us first to resolve any issue before initiating a chargeback or payment dispute. Filing a chargeback in violation of this policy — after affirmatively agreeing to it at checkout — is a breach of our Terms of Service. We retain records of your agreement to these terms and your access to the product, and we will contest invalid disputes.

Contact

To request review under the non-delivery exception, contact: lexi@lexioberson.com