

Privacy Policy

PortLab

Effective date: September 25, 2026

Last updated: September 25, 2026

This Privacy Policy explains how PortLab collects, uses, and shares information when you visit our Whop page, buy a product, or contact us. PortLab sells digital education products about Android and ColorOS porting.

1. Who we are

PortLab is an education business operated from India. For privacy questions, email adityakumar2026main1@outlook.com.

Payments, checkout, memberships, and related account data are processed by Whop. Whop has its own privacy policy that covers how it handles that data.

2. Information we collect

We may collect:

- Account details you provide on Whop, such as username, display name, and email address
- Purchase and membership records, including the product bought, amount paid, and date
- Messages you send in support chat, comments, or other PortLab channels
- Files, device details, logs, or screenshots you choose to share so we can help with a port
- Technical data that Whop or our site collects automatically, such as IP address, browser type, and device type

We do not ask for your banking passwords, seed phrases, or government ID as part of a PortLab product. Identity checks required for payouts are handled by Whop, not by PortLab support.

3. How we use information

We use this information to:

- Deliver the guide, files, videos, and support you purchased
- Answer questions and provide the support included with your plan
- Send transactional messages about access, updates to the guide, or your membership
- Improve our products and troubleshoot common porting errors
- Detect abuse, fraud, or unauthorized sharing of our materials
- Comply with law and respond to valid legal requests

We do not sell your personal information.

4. Payments

Card, bank, and other payment details are collected and processed by Whop. PortLab does not store full payment card numbers.

5. Sharing

We share information only when needed:

- With Whop, to operate checkout, memberships, chat, and payouts
- With service providers who help us deliver email or files, under confidentiality obligations
- When required by law, or to protect PortLab, our customers, or others from harm or fraud
- If you ask us to, for example by posting in a shared channel

Do not send secrets you are not willing to have stored in support history. Device logs you share for troubleshooting are used only to help you and to improve the guide.

6. Retention

We keep purchase and membership records for as long as needed to provide access, handle refunds or disputes, and meet legal and tax requirements. Support messages are kept for the same reasons. You can ask us to delete information we control by emailing adityakumar2026main1@outlook.com. We may retain records that we are required to keep, including payment and dispute records on Whop.

7. Your rights

Depending on where you live, you may have the right to access, correct, or delete personal information, or to object to certain uses. To make a request, email adityakumar2026main1@outlook.com. We may need to verify that the request comes from the account holder.

8. Children

PortLab products are intended for adults. We do not knowingly collect personal information from children under 16. If you believe a child has provided information, contact us and we will delete it where required.

9. International transfers

We operate from India and sell through Whop, which may process data in other countries. If you buy from outside India, your information may be processed outside your home country.

10. Changes

We may update this policy. The "Last updated" date at the top will change when we do. Continued use of PortLab after an update means you accept the revised policy.

11. Contact

PortLab

Email: adityakumar2026main1@outlook.com