

Refund Policy

Last Updated: April 2026

Due to the digital nature of educational products provided by Alex Trades, all sales are considered final.

1. Discretionary Refunds

Refunds may be granted solely at the discretion of Alex Trades on a case-by-case basis.

Evaluation may include:

- Proof of purchase
- Access history
- User activity
- Reason for request

Submission of a refund request does not guarantee approval.

2. Non-Eligible Refund Reasons

Refunds will not be issued for:

- Dissatisfaction with trading results;
- Lack of time to study;
- Personal financial circumstances;
- Failure to apply provided education;
- Market losses.

3. No Performance Guarantees

Alex Trades provides educational guidance only and does not guarantee trading success or profitability.

All results depend on individual skill, discipline, and market conditions.

4. Abuse & Chargebacks

Initiating chargebacks after receiving access may result in permanent removal from services and potential dispute action.

5. Contact

Refund inquiries:

Email: Alextradesnq1@gmail.com

Instagram: [@alextrades.nq](https://www.instagram.com/alextrades.nq)