

# Refunds & No Returns Policy

## Private Buyers Club LLC

*Effective Date: January 1, 2025*

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This Refunds & No Returns Policy explains how refunds, cancellations, product-related issues, and no-return terms are handled for Private Buyers Club LLC, including Private Buyers Club, Buyers Portal, related communities, software tools, digital resources, and membership-based services. By purchasing, subscribing to, or using any Private Buyers Club LLC service, you agree to this policy.

### 1. Digital Memberships and Services

Private Buyers Club LLC provides access to digital services, online communities, software tools, educational resources, product opportunity platforms, and related membership benefits.

Because our services are digital and access may be provided immediately after purchase, all membership payments and subscription fees are generally non-refundable, unless otherwise required by law or approved at our sole discretion.

This includes, but is not limited to:

- Monthly membership fees
- Community access fees
- Buyers Portal access
- Private Buyers Club access
- B2B or partner server access
- Digital tools, guides, courses, or resources
- Software access or dashboard access
- Promotional, discounted, or limited-time offers

### 2. No Returns Policy

Private Buyers Club LLC does not sell, ship, fulfill, or physically handle retail products directly. Any products that members choose to purchase through third-party retailers, marketplaces, sellers, agents, or external platforms are subject to the policies of those third parties.

Because Private Buyers Club LLC does not take possession of physical products, we do not accept product returns.

Any return, exchange, cancellation, delivery issue, product defect, or retailer-related concern must be handled directly with the applicable retailer, seller, marketplace, or platform where the purchase was made.

### 3. Product Refunds From Third Parties

Some opportunities made available through Buyers Portal or related services may involve third-party sellers, agents, companies, or platforms that may offer rebates, reimbursements, refunds, discounts, commissions, or other incentives.

Private Buyers Club LLC may help facilitate communication, tracking, organization, or support related to these opportunities. However, unless expressly stated in writing by Private Buyers Club LLC, we do not guarantee that any third-party seller, agent, company, marketplace, or platform will issue a refund, rebate, reimbursement, payment, or incentive.

Private Buyers Club LLC is not responsible for:

- A seller failing to issue a refund or reimbursement
- A third party delaying payment
- A third party refusing payment
- A product becoming unavailable
- A marketplace, retailer, or seller changing its policies
- A member purchasing the wrong item
- A member failing to follow instructions
- A member being unable to leave a review, submit proof, or complete required steps
- A retailer, marketplace, payment provider, or seller restricting an account
- Losses caused by third-party sellers, retailers, platforms, agents, or marketplaces

Members are responsible for reviewing each opportunity carefully and understanding the risks before making any purchase.

#### **4. Membership Cancellations**

You may cancel your membership at any time through the applicable billing provider, payment dashboard, or by contacting support.

Canceling a membership stops future billing but does not automatically refund previous payments.

After cancellation, access to Private Buyers Club LLC services, communities, software, tools, benefits, and member-only resources may be removed immediately or at the end of the current billing period, depending on the platform, plan, or billing provider used.

#### **5. Missed Usage or Lack of Participation**

Private Buyers Club LLC does not issue refunds because a member did not use the service, forgot to cancel, failed to participate, did not claim products, did not read instructions, did not access the community, or did not take advantage of available opportunities.

Membership value depends on a member's own activity, availability, eligibility, account standing, timing, and ability to follow instructions.

#### **6. Account Issues, Suspensions, and Rule Violations**

Private Buyers Club LLC may suspend or terminate access if a member violates our rules, abuses the platform, engages in fraud, misuses the community, harasses staff or members, attempts to exploit the system, shares restricted information, or otherwise acts in a way that harms Private Buyers Club LLC, its members, partners, sellers, agents, or platforms.

If access is suspended or terminated due to a rule violation, no refund will be owed.

#### **7. Duplicate Charges or Billing Errors**

If you believe you were charged in error, charged twice, or billed after properly canceling, please contact us as soon as possible.

We may review billing-related issues on a case-by-case basis. If we determine that a genuine billing error occurred, we may issue a refund or credit at our discretion.

#### **8. Chargebacks and Payment Disputes**

If you file a chargeback or payment dispute without first contacting us to resolve the issue, your account may be suspended or permanently removed.

We reserve the right to dispute chargebacks and provide evidence of your purchase, access, usage, account activity, communication history, and agreement to this policy.

Filing a false or abusive dispute may result in permanent removal from Private Buyers Club LLC services.

## 9. Exceptions

Private Buyers Club LLC may choose to issue a refund, partial refund, credit, or other accommodation in limited circumstances. Any exception is made at our sole discretion and does not create a right to future refunds or exceptions.

Examples of possible exceptions may include:

- Verified duplicate payments
- Confirmed billing errors
- Technical issues that fully prevented access and could not be resolved
- Situations where a refund is legally required

## 10. Contact Information

For billing, cancellation, or refund-related questions, contact:

Private Buyers Club LLC

Email: [contact@privatebuyersclub.com](mailto:contact@privatebuyersclub.com)

Please include your name, account email, Discord username if applicable, payment receipt, and a clear explanation of the issue.