

PRIVACY POLICY — THE TRADING SHELTER

Operated by LES ENTREPRISES RODGLOBAL INC. / RODGLOBAL ENTERPRISES INC.

1. Introduction & Scope

This Privacy Policy explains how LES ENTREPRISES RODGLOBAL INC. / RODGLOBAL ENTERPRISES INC. collects, uses, shares, and protects personal information in connection with The Trading Shelter, including:

- Our website and landing page;
- Our membership store and checkout hosted on **Whop**;
- Our private community hosted on **Discord**;
- Live educational sessions and one-on-one coaching sessions, including their recordings;
- Our communications with you, including support requests.

By purchasing a membership, joining our Discord server, attending a session, or otherwise using The Trading Shelter, you acknowledge the practices described in this Privacy Policy. This Policy should be read together with our Terms of Service.

2. Information We Collect

2.1. Information you provide directly:

- Name, email address, and account details submitted when purchasing a membership through Whop;
- Your Discord username, user ID, and any content you post in the community (messages, charts, questions, reactions);
- Information you share when booking or attending a coaching session;
- The content of your communications with us, including support emails.

2.2. Payment information. All payments are processed by **Whop** and its payment providers. **We do not collect, see, or store your full payment card details.** Whop shares with us only the information needed to manage your membership (such as purchase confirmation, membership tier, and billing status).

2.3. Information collected automatically. When you visit our website, we and our service providers may automatically collect technical data such as IP address, device and browser type, pages viewed, referral source, and interaction data, through cookies and similar technologies (see Section 5).

2.4. Information from third-party platforms. We receive limited information from platforms you use to access The Trading Shelter, including Whop (membership and billing status) and Discord (your public profile information and activity within our server). Your use of those platforms is also governed by their own privacy policies.

3. Session & Coaching Recordings

3.1. Live sessions and one-on-one coaching sessions are recorded. Recordings are made through **Zoom** and may capture your voice, image (if your camera is on), screen shares, chat messages, and questions.

3.2. Distribution. Recordings are made available to the relevant members via Zoom links: coaching recordings are shared with the member who purchased the session; live session recordings may be shared with community members for educational replay purposes.

3.3. Your choices. If you do not wish to appear in a recording, you may keep your camera off, mute your microphone, and/or refrain from speaking or posting in chat during recorded sessions.

3.4. Confidentiality of recordings. Recordings are part of our educational content and are subject to the confidentiality and intellectual property provisions of our Terms of Service. Members may not download, share,

or redistribute recordings outside the community.

4. How We Use Personal Information

We use personal information to:

- Provide, operate, and secure The Trading Shelter, including verifying membership status and managing access;
- Deliver educational content, live sessions, coaching sessions, and their recordings;
- Manage billing, renewals, tier changes, and refund requests through Whop;
- Moderate the community and enforce our Terms of Service and community rules;
- Respond to support requests and communicate with you about your membership (transactional communications);
- Detect, prevent, and address fraud, chargebacks, abuse, security incidents, and unauthorized access or content redistribution;
- Comply with legal obligations and establish, exercise, or defend legal claims;
- Analyze and improve our website, content, and services.

Where applicable law requires a legal basis for processing, we rely on the performance of our contract with you, our legitimate interests in operating and protecting our business and community, your consent where required, and compliance with legal obligations.

5. Cookies & Similar Technologies

Our website may use cookies, pixels, and similar technologies to operate the site, measure traffic, understand how visitors use our pages, and — where implemented — measure the performance of our content and advertising on platforms such as Instagram and TikTok. You can control or delete cookies through your browser settings; some features of the website may not function properly without them. Where required by applicable law, we will request your consent before placing non-essential cookies.

6. How We Share Personal Information

We do **not** sell personal information. We share personal information only in the following situations:

- **Service providers (processors):** with platforms and providers that operate parts of our services on our behalf, including **Whop** (checkout, billing, membership management), **Discord** (community hosting), **Zoom** (session hosting and recordings), and website hosting and analytics providers. These providers process personal information under their own security and privacy commitments.
- **Legal requirements:** where required by law, regulation, legal process, or enforceable governmental request, or to protect our rights, members, or the public.
- **Enforcement:** in connection with investigating or acting on violations of our Terms of Service, fraud, chargeback disputes, or unauthorized redistribution of our content.
- **Business transfers:** in connection with a merger, acquisition, financing, or sale of assets, in which case personal information may be transferred as part of that transaction.

7. Social Media

We maintain public profiles on platforms such as **Instagram** and **TikTok**. If you interact with our profiles or content on those platforms, that interaction is governed by the privacy policies of the respective platform. We may see public information associated with your profile (such as your username and comments) when you engage with our content.

8. Data Retention

We retain personal information only for as long as necessary for the purposes described in this Policy, including:

- Membership and billing records: for the duration of your membership and as needed thereafter for accounting, tax, dispute, and chargeback purposes;
- Community content: for as long as it remains in the community, subject to moderation and platform retention;
- Session recordings: for as long as they serve an educational purpose within the community or, for coaching recordings, as long as reasonably needed to provide them to the purchasing member;
- Support communications: as long as needed to resolve the matter and maintain business records.

When personal information is no longer needed, we delete it or anonymize it, subject to legal retention obligations.

9. Security

We implement reasonable technical and organizational measures to protect personal information, and we rely on the security infrastructure of our platform providers (Whop, Discord, Zoom) for the data they process. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security. You are responsible for keeping your Discord and Whop account credentials confidential.

10. International Processing

Our service providers may process personal information in various locations where they or their infrastructure operate. By using The Trading Shelter, you understand that your personal information may be transferred to and processed in locations other than where you reside, subject to the safeguards provided by our service providers and applicable law.

11. Your Rights

Depending on the laws applicable to you, you may have rights regarding your personal information, which may include the right to:

- Access the personal information we hold about you;
- Request correction of inaccurate information;
- Request deletion of your personal information;
- Object to or request restriction of certain processing;
- Request a copy of your information in a portable format;
- Withdraw consent where processing is based on consent;
- Lodge a complaint with a supervisory or data protection authority.

To exercise any of these rights, contact us at support@thetradingshelter.com. We may need to verify your identity before responding. Note that some information cannot be deleted while your membership is active or where we are required to retain it (for example, billing records for accounting and dispute purposes). For data held directly by Whop, Discord, or Zoom, you may also need to exercise your rights directly with those platforms.

12. Age Requirement

The Trading Shelter is intended exclusively for individuals aged **18 or older**. We do not knowingly collect personal information from anyone under 18. If we become aware that a member is under 18, we will terminate the membership and delete the associated personal information to the extent required.

13. Third-Party Links

Our website and community may contain links to third-party websites, tools, or services. We are not responsible for the privacy practices of those third parties. We encourage you to review the privacy policy of any third-party service you use.

14. Changes to This Policy

We may update this Privacy Policy at any time. The updated version will be posted on our website and/or within the community, and we will notify members of material changes. Continued use of The Trading Shelter after changes take effect constitutes acknowledgment of the updated Policy.

15. Contact

For any questions about this Privacy Policy or to exercise your rights:

LES ENTREPRISES RODGLOBAL INC. / RODGLOBAL ENTERPRISES INC. Email: support@thetradingshelter.com

By purchasing a membership or accessing The Trading Shelter, you acknowledge that you have read and understood this Privacy Policy, including the recording practices described in Section 3.