

ZeroOps — Refund Policy

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1. Nature of Our Product

ZeroOps sells digital content and digital services. The moment your purchase completes, you receive immediate, full access to our content library, downloads, community, and connected AI application access. The entire value of the product is delivered instantly and cannot be “returned” once accessed.

2. All Sales Are Final

Because our product is instantly delivered digital content, all purchases — both one-time purchases and subscription payments — are final and non-refundable, except as described in Section 4 or where a refund is required by applicable law. By completing a purchase, you acknowledge and agree to this policy.

We encourage you to review the publicly available information about ZeroOps, including our pricing page and content overview, before purchasing. If you have questions about whether ZeroOps is right for you, contact us at support@e76.co before you buy.

3. Subscriptions and Cancellation

- You may cancel your subscription at any time from your billing settings or by contacting support@e76.co.
- Cancellation stops future charges; it does not refund payments already made.
- After cancelling, you retain access until the end of your current billing period. No prorated refunds are provided for partial periods.
- It is your responsibility to cancel before your renewal date. Renewal charges are not refundable.

4. Exceptions

We will issue a refund or correction where:

- You were charged in error, including duplicate charges for the same purchase
- You were charged after a properly completed cancellation

- A technical failure on our side prevented you from ever accessing the product, and we are unable to resolve it within a reasonable time
- A refund is required by applicable law

To request a refund under one of these exceptions, contact support@e76.co within 30 days of the charge with the email address on your account and the transaction details.

5. Consumers in the EU, UK, and Similar Jurisdictions

If you are a consumer in a jurisdiction that provides a statutory withdrawal or cooling-off right for online purchases (such as the EU or UK), that right does not apply to digital content once delivery has begun with your consent. By purchasing, you expressly request immediate access to the digital content and acknowledge that you thereby lose your right of withdrawal. Nothing in this policy limits statutory rights that cannot be waived under your local law.

6. Chargebacks

If you believe a charge is incorrect, please contact us first at support@e76.co — billing errors are resolved quickly. Initiating a payment dispute or chargeback for a valid charge, instead of contacting us, may result in immediate suspension of your account and access while the dispute is investigated.

7. Contact

Billing questions and refund requests

Email: support@e76.co