

Prime Sports - Refund Policy

Weekly Memberships (\$25/week)

24-Hour Cancellation Window: Full refunds are available within 24 hours of the recurring charge being processed.

After 24 Hours: No refunds will be provided for weekly memberships once the 24-hour window has passed.

Reasoning: Weekly memberships provide immediate access to premium content and picks, making refunds after usage impractical.

Annual & Discounted Memberships

Standard Policy: No refunds are provided on discounted annual passes or promotional memberships.

Exception Criteria: Refunds may be considered ONLY if ALL of the following conditions are met:

- Member has maintained active subscription for at least 60% of the membership period
- Prime Sports's documented unit performance is negative during the member's subscription period
- Member can demonstrate they followed recommended unit sizing and bankroll management
- Request is submitted in writing with detailed documentation of losses

Trial Memberships

Auto-Conversion: Free trials automatically convert to paid memberships at the end of the trial period.

Cancellation Required: Members must cancel before trial expiration to avoid charges.

No Forgotten Cancellation Refunds: No refunds will be provided for charges that occur due to forgotten trial cancellations.

Partial Refunds

Case-by-Case Basis: Partial refunds may be available at Prime Sports's sole discretion.

Eligibility Requirements:

- Member must be using the service as intended (entertainment purposes only)
- Must demonstrate good faith usage of the service
- No history of content sharing or terms violations

Disqualifying Factors:

- Fraudulent activity
- Abusive behavior
- Content sharing or redistribution
- Multiple refund requests

Refund Process

Request Method: All refund requests must be submitted in writing to [\[primesportsvip@gmail.com\]](mailto:primesportsvip@gmail.com).

Required Information:

- Account details and membership type
- Reason for refund request
- Supporting documentation (if applicable)

Processing Time: Approved refunds will be processed within 5-10 business days.

Payment Method: Refunds will be issued to the original payment method used for purchase.

Important Notes

No Guarantee: This refund policy does not guarantee that any refund request will be approved.

Final Decision: All refund decisions are final and at the sole discretion of Prime Sports.

Terms Compliance: Refund eligibility requires full compliance with Prime Sports's Terms of Service.

This refund policy is subject to change at any time. Members will be notified of policy updates.

Last Updated: [10/1/2025]

Questions? Contact us at [\[primesportsvip@gmail.com\]](mailto:primesportsvip@gmail.com)