

RETURN & REFUND POLICY

Please read before purchasing.

This policy applies to purchases made through OTHXRWHERE, operating as OTHXR, accessible at othxr.xyz.

1. General Policy

All sales are final once access to the Service has been granted for the current billing period. No refunds are issued for partial use, change of mind, or failure to use the Service during a paid period, except where required by law.

2. Cancellation

You may cancel your subscription at any time. Cancellation stops future billing but does not refund the current period, you will retain access through the end of the period you already paid for.

3. Billing Errors

If you believe you were charged in error, duplicate, wrong amount, or after a cancellation that should have taken effect, contact support through the ticket system before taking any other action. Most billing issues can be resolved directly and quickly this way.

4. Chargebacks

Filing a chargeback or payment dispute for a period during which you had access to the Service, without first contacting support, is treated as a violation of our Terms of Service and may result in immediate loss of access, regardless of the outcome of that dispute.

5. How to Request Support

All refund and billing questions go through the ticket system, not direct messages to staff.