

Return Policy

The Jade Ninja | thejadeninja.com | Effective date: July 2, 2026

A service of JJ Legacy Ventures LLC

1. All Sales Are Final - No Refunds

All purchases of subscriptions and digital content from the Service are final. Refunds cannot be requested, and refund requests will not be accepted, for any reason - including dissatisfaction with Content, trading losses, unused time, or forgetting to cancel before a renewal.

The Service is a digital subscription whose content (trade alerts, briefings, market commentary) is delivered immediately and cannot be "returned." Because value is delivered the moment content is published to you, no returns or exchanges are possible.

2. Cancelling Your Subscription

You may cancel at any time from your Whop customer dashboard. Cancellation stops all future renewal charges. Your access continues until the end of the billing period you have already paid for - cancelling does not trigger a refund, prorated or otherwise.

3. Billing Errors and Access Failures - 3-Day Window

The only circumstances we review are genuine billing errors and access failures:

- You were charged twice for the same period, or charged after a confirmed cancellation; or
- You paid but never received access to the subscriber content, and support could not restore access.

Any such issue must be reported within three (3) days of the charge in question. Reports made after the 3-day window will not be reviewed.

For verified issues, the remedy is correction of the billing error, restoration of access, or an account credit, at our discretion. This review process is not a general refund mechanism.

4. Chargebacks

Initiating a chargeback instead of reporting a billing error under Section 3 is treated as a breach of the Terms of Service and results in immediate, permanent termination of access. We reserve the right to dispute chargebacks with evidence of content delivery and this Policy.

5. Agreement

By completing a purchase you acknowledge that you have read and agree to this Return Policy, including that all sales are final and refunds cannot be requested.

Questions about this document can be sent through your Whop customer dashboard for The Jade Ninja, or to the support contact listed at thejadeninja.com.