

PHANTOM TRADING

Privacy Policy

Phantom Trading ('we,' 'us,' 'our') is committed to protecting your privacy and handling your personal data responsibly. This Privacy Policy explains what data we collect, how we use it, and your rights in relation to it. It applies to all users of our website, platform, and services and is governed by the laws of England and Wales, the UK GDPR, and other applicable international data protection legislation, including the EU GDPR.

By using our services, you acknowledge that you have read and understood this policy. If you do not agree, please do not use our services.

1. Data We Collect

We collect two categories of data when you interact with our website and services:

Automatically collected data: When you visit our website, we may automatically collect technical information, including your IP address, browser type and version, internet service provider (ISP), pages accessed, visit timestamps, and general usage behaviour. This data is collected in aggregate and is used to maintain and improve the performance of our website.

Personal data you provide: When you register for or purchase our services, we collect personal information, including your name, email address, and billing details. This data is necessary for account creation, service delivery, communication, and invoicing. If you withhold this information, we may be unable to deliver our services.

2. How We Use Your Data

We use the data we collect for the following purposes:

- Delivering and managing your access to our services and community
- Processing payments and managing billing records
- Communicating with you about your account, purchases, and service updates
- Responding to support requests and enquiries
- Improving our website and platform based on usage patterns
- Compiling anonymised statistics to understand how our services are used
- Serving relevant advertising and marketing content where you have consented to this

We will not sell, rent, or trade your personal data to third parties for their marketing purposes.

3. Cookies

Our website uses cookies to enhance your browsing experience and enable key functionality. Cookies are small text files stored on your device that allow us to recognize your preferences and activity across visits.

We use cookies for the following purposes:

- Maintaining session state and login functionality
- Remembering your preferences and settings
- Collecting anonymised analytics data to improve the website
- Enabling advertising and remarketing functionality

You may disable cookies at any time through your browser settings. Please note that disabling cookies may affect the functionality of certain parts of our website.

4. Analytics and Advertising

We use third-party analytics and advertising tools, including Google Analytics and Meta (Facebook) Pixel, to better understand how visitors interact with our website and to serve relevant advertising to users who have previously visited our platform.

These tools may collect information about your browsing behaviour across different websites. You can opt out of personalized advertising through your browser settings or via the relevant opt-out mechanisms provided by Google and Meta. For more information, refer to Google's Privacy Policy and Meta's Data Policy.

5. Data Storage and Processing—Whop

Our membership platform, billing, and user access management are powered by Whop, our official merchant of record and platform provider. Whop acts as a data processor on our behalf.

The Whop platform securely stores and processes the personal data you provide during sign-up, including your name, email address, and billing details. Whop also manages your subscription preferences, billing portal, and cancellation functionality.

For full details on how Whop handles your data, please refer to their Privacy Policy at <https://whop.com/privacy>.

6. Data Security

We take reasonable and appropriate technical and organizational measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction. However, no method of electronic storage or transmission is completely secure, and we cannot guarantee absolute security.

You are responsible for keeping your account credentials confidential and for notifying us promptly at admin@phantomtradingfx.com if you suspect any unauthorized access to your account.

7. Your Rights

Depending on your jurisdiction, you may have the following rights in relation to your personal data:

- The right to access the personal data we hold about you
- The right to request correction of inaccurate or incomplete data
- The right to request deletion of your personal data, subject to legal obligations
- The right to object to or restrict certain processing activities
- The right to data portability where applicable
- The right to withdraw consent at any time where processing is based on consent

To exercise any of these rights, please contact us at admin@phantomtradingfx.com. All marketing emails include an unsubscribe link enabling you to opt out at any time.

We will respond to all legitimate requests within the timeframes required by applicable law.

8. External Links

Our website may contain links to third-party websites. We are not responsible for the content or privacy practices of those websites. This Privacy Policy applies solely to Phantom Trading and our services. We encourage you to review the privacy policies of any external sites you visit.

9. Unauthorised Access and Misuse

You must not attempt to gain unauthorized access to, interfere with, or compromise any part of our website, platform, or systems. Any such attempt constitutes a criminal offence under the Computer Misuse Act 1990 and will be reported to the relevant authorities. Phantom Trading reserves the right to pursue all available legal remedies in response to such activity.

10. Unsolicited Communications

We do not send unsolicited commercial communications. Any electronic marketing communications we send are compliant with the Privacy and Electronic Communications Regulations (PECR) 2003. You may opt out of marketing communications at any time using the unsubscribe link included in every email or by contacting us directly.

11. Legal Disclosures

We may disclose your personal data where required to do so by law, court order, or regulatory authority, or where we reasonably believe disclosure is necessary to protect our rights, prevent fraud, or ensure the safety of our users or the public.

12. Limitation of Liability

Phantom Trading makes no warranties regarding the continuous availability or security of the website. To the fullest extent permitted by law, we are not liable for any damages arising from your use of, or inability to use, our website or services, including data loss, loss of profit, or wasted time.

13. Governing Law

This Privacy Policy is governed by and construed in accordance with the laws of England and Wales. Any disputes arising in connection with this policy shall be subject to the exclusive jurisdiction of the courts of England and Wales.

14. Updates to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable law. The most current version will always be available on our website. Continued use of our services following any update constitutes your acceptance of the revised policy. Where changes are material, we will take reasonable steps to notify you.

15. Educational and Risk Disclaimer

All content provided through Phantom Trading is for educational and informational purposes only and does not constitute financial advice. Trading involves significant risk, and you should not trade with funds you cannot afford to lose. Phantom Trading is not liable for any financial outcomes arising from the use of information or content provided through our platform.

By using Phantom Trading services, you acknowledge that you have read, understood, and agree to this Privacy Policy in its entirety. For any questions or data requests, contact us at admin@phantomtradingfx.com.
