



Terms and Conditions

Phantom Trading · ptmtrading.io

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Please read these Terms and Conditions carefully before accessing or purchasing any services from Phantom Trading ("Phantom Trading," "PTM," "we," "us," "our," or the "Company"). By accessing our platform, purchasing a subscription, or participating in our community, you agree to be bound by these Terms in their entirety. If you do not agree with any part of these Terms, you may not access or use our services.

1. About Our Services

1.1 What We Offer

Phantom Trading provides digital educational content and a subscription-based trading community. Our content and community are accessed through our website at ptmtrading.io and through Whop, our membership, billing, and content-hosting platform. Depending on the feature, you may access purchased content directly on ptmtrading.io or through your Whop account. Our offerings include:

- A structured trading course with pre-recorded video lessons, guides, and frameworks
- Educational resources including reference materials, templates, and supplementary content
- Support on trading concepts, methodology, and platform use
- Access to a private Discord community for discussion and peer engagement
- Proprietary TradingView indicators for educational and analytical purposes
- Live educational sessions covering market analysis, strategy review, and platform walkthroughs
- Access to optional third-party tools and resources as referenced within the platform

1.2 Educational Purpose Only

All content, commentary, and materials provided through Phantom Trading — including but not limited to video lessons, written resources, live sessions, Discord messages, TradingView indicators, and any market commentary — are for educational and informational purposes only. Nothing provided constitutes financial advice, investment advice, trading recommendations, or any form of regulated financial service. We are not licensed financial advisors, brokers, or investment managers. Any trading or investment decisions you make are solely your responsibility.

1.3 Live Sessions Disclaimer

Live sessions hosted through Phantom Trading are educational in nature. All commentary, analysis, and discussion during live sessions represent the personal educational perspectives of the presenter and do not constitute financial advice, trade signals, or investment recommendations of any kind. Live sessions may not be recorded or redistributed. Phantom Trading does not guarantee the availability, frequency, or continuity of live sessions and reserves the right to cancel, reschedule, or discontinue them at any time without notice or compensation.

1.4 TradingView Indicators

Access to Phantom Trading's proprietary TradingView indicators is provided as an educational tool only. Indicators do not generate buy or sell signals and are not intended to constitute financial advice. Past indicator performance does not guarantee future results. Access to indicators is contingent on an active subscription and terminates upon cancellation.

1.5 No Guarantee of Results

We make no representations or guarantees regarding the performance of any strategy, technique, or concept discussed within our platform. Past performance, illustrative examples, and member testimonials do not indicate or guarantee future results. Trading involves substantial risk, and you may lose some or all capital you invest.

2. Eligibility and Account Requirements

2.1 Age Requirement

You must be at least 18 years of age — or the age of majority in your country of residence, if higher — to access or use our services. By agreeing to these Terms, you represent and warrant that you meet this requirement.

2.2 Account Accuracy

You agree to register using your real name and accurate contact information. Providing false or misleading information may result in permanent termination of access without refund or notice.

2.3 Account Security

You are solely responsible for maintaining the confidentiality of your login credentials. Account sharing is strictly prohibited and will result in immediate and permanent removal from all services without refund or warning. You agree to notify us immediately at admin@ptmtrading.io if you suspect unauthorized access to your account.

2.4 Competitor and Affiliate Restriction

Access to Phantom Trading services is not permitted for individuals who are currently operating, affiliated with, or employed by a competing trading education service, paid signal service, or coaching program. By purchasing a subscription, you represent and warrant that you do not fall into this category at the time of purchase or at any point during your active membership.

3. Subscriptions, Billing, and Payments

3.1 Subscription Renewal

Phantom Trading subscriptions renew automatically at the end of each billing period (monthly or as selected at purchase) unless you cancel before the next renewal date. No reminder notice is sent prior to renewal. You are solely responsible for managing your subscription.

3.2 Cancellation

You may cancel your subscription at any time, either through the account area on ptmtrading.io or directly through your Whop billing dashboard at whop.com/account/billing-history. Cancellation will stop future charges but will not entitle you to a refund for the current billing period. Access continues until the end of the paid period.

3.3 No Refund Policy

All sales are final. By completing a purchase, you acknowledge and agree that you gain full and immediate access to digital content upon payment, that this constitutes delivery of the service, and that no refunds, partial refunds, or credits will be issued under any circumstances, including forgotten cancellations, mistaken purchases, or unused access periods. You expressly waive any right to a refund to the fullest extent permitted by applicable law.

Note: Nothing in this section is intended to limit or exclude any rights you may have under mandatory consumer protection laws in your country of residence that cannot be waived by contract.

3.4 Chargebacks and Payment Disputes

If you have a billing concern, you must contact us directly at admin@ptmtrading.io before initiating any dispute with your payment provider. Initiating a chargeback without first attempting resolution with us constitutes a material breach of these Terms and may result in immediate and permanent revocation of access to all services, a permanent ban from all future Phantom Trading offerings, and legal action to recover the disputed amount, associated fees, and any damages.

3.5 Payment Failures

In the event of a failed payment, access to services may be suspended. You are responsible for keeping your payment information current. We may attempt to retry failed payments using other payment methods on file.

3.6 Pricing Changes

We reserve the right to modify subscription pricing at any time. Active subscriptions will remain at their current rate until cancelled. New pricing applies only to new purchases or reactivations.

3.7 Platform, Payments, and Account Management

We use Whop as our merchant of record and platform provider. In addition to processing payments, collecting and remitting applicable taxes, and issuing transaction receipts, Whop hosts and delivers our course videos and digital content and manages subscriptions, billing, and member access. Whop may appear as the billing party on your payment statement. Payments may be made by card, Apple Pay, PayPal, Cash App, bank transfer, or other methods offered at checkout, and are processed through Whop and its supported payment providers (including Stripe).

You can manage your account, subscription, billing, and payment methods either through the account area on ptmtrading.io or directly through your Whop account at whop.com. Your access to and use of Whop is governed by Whop's own terms and policies, which apply in addition to these Terms.

4. Intellectual Property

4.1 Ownership

All content accessible through Phantom Trading, including but not limited to videos, recordings, written guides, frameworks, templates, strategies, trade setups, graphics, branding, community resources, and proprietary TradingView indicators and indicator scripts (collectively, "Content"), is the exclusive intellectual property of Phantom Trading or its licensors.

4.2 Limited License to Members

Upon active subscription, you are granted a limited, non-exclusive, non-transferable, revocable license to access and use the Content for your own personal, private, and educational purposes only. This license terminates immediately upon cancellation or termination of your subscription.

4.3 Prohibited Uses

You agree that you will not, without prior written authorization from Phantom Trading: reproduce, copy, distribute, resell, or commercially exploit any Content; share, post, or publish any Content on social media, forums, or any other channel; create derivative works based on the Content; use the Content to instruct or provide services to third parties; share your login credentials with any other person; screen record, download, or capture Content for distribution; or copy, reverse-engineer, or extract any TradingView indicator script or code.

4.4 Member Contributions

By posting messages, feedback, or materials within the Phantom Trading Discord community, you grant Phantom Trading a perpetual, irrevocable, royalty-free, worldwide license to use, reproduce, modify, and distribute your contributions for any lawful business purpose.

5. Confidentiality

“Confidential Information” means all proprietary content, strategies, methodologies, trade frameworks, indicator logic, entry and exit criteria, risk management approaches, market commentary, video recordings, live session content, and any other materials shared within the Phantom Trading platform. Your confidentiality obligations remain in effect during your membership and for two (2) years following termination of your subscription. Unauthorized disclosure of Confidential Information constitutes a material breach of these Terms. You acknowledge that liquidated damages of \$5,000 CAD per incident of unauthorized disclosure are a reasonable pre-estimate of the loss suffered.

6. Community Conduct

All members are expected to engage in good faith and with courtesy. The following conduct is prohibited and may result in immediate removal: harassment, bullying, hate speech, or threats; spamming or promoting external services; sharing content from the platform in public or competing spaces; attempting to recruit members to competing communities; and posting illegal, fraudulent, or harmful content. We apply a progressive enforcement approach: written warning for a first violation, temporary suspension for a second, and permanent removal for a third violation or any serious breach.

7. Risk Disclosure

Trading financial instruments carries substantial risk of financial loss. You may lose some or all of your invested capital. Past performance and illustrative examples do not predict future results. No trading strategy, indicator, or educational framework guarantees profitability. You assume full and sole responsibility for any trading or investment decisions you make.

8. Limitation of Liability

To the fullest extent permitted by applicable law, Phantom Trading, its directors, employees, contractors, and affiliates shall not be liable for any direct, indirect, incidental, consequential, punitive, or special damages arising from your use of or inability to use the services, including financial or trading losses, lost profits, emotional harm, data loss, technical failures, third-party platform outages, or reliance on TradingView indicators for any trading decision. Where liability cannot be fully excluded by law, our total liability shall not exceed the total amount paid by you to Phantom Trading in the three (3) months preceding the claim.

9. Indemnification

You agree to indemnify, defend, and hold harmless Phantom Trading, its directors, employees, contractors, and affiliates from and against any claims, losses, liabilities, damages, costs, and expenses (including reasonable legal fees) arising from your breach of any provision of these Terms, your use or misuse of the services, any unauthorized disclosure of Confidential Information, any violation of applicable law or third-party rights, or any trading or investment decisions made in connection with your use of our services.

10. Third-Party Platforms and Services

Our services rely on third-party platforms, including Discord, Whop and its supported payment providers (such as Stripe and PayPal), and TradingView. We do not control these platforms and are not liable for any outages, changes, or disruptions to their services. We may reference or recommend third-party tools within our platform; these are provided as resources only and do not constitute endorsement.

11. Service Modifications and Termination

We reserve the right to modify, update, expand, or discontinue any aspect of our services at any time without notice. We may suspend or terminate your access at any time for violations of these Terms or conduct deemed harmful to our community. In cases of serious breach, termination may be immediate and without refund. We are not liable for any failure or delay in service delivery caused by events beyond our reasonable control.

12. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of the Emirate of Dubai and the federal laws of the United Arab Emirates applicable therein, without regard to conflict-of-law principles. In the event of a dispute, the parties agree to first attempt resolution through good faith negotiation by contacting us at admin@ptmtrading.io. If resolution is not achieved within 30 days, either party may pursue their available legal remedies before the competent courts of Dubai, United Arab Emirates. Nothing in this section deprives you of the protection of any mandatory consumer protection laws of your country of residence.

13. General Provisions

These Terms, together with our Privacy Policy and Refund & Cancellation Policy, constitute the entire agreement between you and Phantom Trading. If any provision is found to be invalid or unenforceable, the remaining provisions shall continue in full force and effect. Our failure to enforce any provision at any time does not constitute a waiver. You may not assign or transfer any rights or obligations under these Terms without our prior written consent. We may update these Terms at any time; continued use of our services following any update constitutes acceptance.

14. Contact

For any questions regarding these Terms, please contact us at admin@ptmtrading.io.

By purchasing a subscription or accessing Phantom Trading services, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions in their entirety.