

BAYSCALES

NO REFUND POLICY

Digital Products, Supplier Access and Educational Content

ALL SALES ARE FINAL

Except where a refund, replacement or other remedy is required by applicable law.

Effective date: 7 August 2026

Applies to all products sold by BAYSCALES through Whop.

By purchasing a BAYSCALES product, the customer confirms that they have reviewed the product description, understand that the product is digital and agree to this Refund Policy.

1. All Sales Are Final

Due to the immediate-access and digital nature of BAYSCALES products, all purchases are final and non-refundable, except where a refund, replacement or other remedy is required under applicable law.

This policy applies to:

- Google Review Card Method | Supplier + Step-by-Step Guide
- \$0.50 Google Review NFC Card Supplier
- Any downloadable files, supplier information, guides, courses, videos, templates, scripts, community access or other digital resources sold by BAYSCALES

Customers receive access to valuable digital information immediately after purchase. Once access has been granted, the product cannot practically be returned.

2. No Change-of-Mind Refunds

BAYSCALES does not provide refunds because a customer:

- Changes their mind or no longer wants the product
- Purchased the product by mistake
- Did not properly read the product description
- Did not use, complete or implement the material
- Decides the method requires more time, effort or money than expected
- Lacks the required device, software, funds, skills or resources
- Finds similar information elsewhere
- Experiences personal, financial or business circumstances that prevent use of the product

Customers are responsible for reviewing the complete product description and deciding whether the product is suitable before purchasing.

3. No Earnings or Results Guarantee

BAYSCALES provides educational information, supplier access and practical guidance. BAYSCALES does not guarantee that a customer will make money, obtain customers, generate sales or achieve any specific result.

Results depend on factors outside BAYSCALES control, including the customer's effort, execution, location, market conditions, sales ability, pricing and business decisions.

Failure to achieve an expected or advertised example result does not qualify a customer for a refund. Earnings figures, sales examples, testimonials and case studies represent individual outcomes or illustrative examples and are not guarantees of future performance.

4. Supplier Information and Third Parties

Supplier information, pricing, product availability, shipping costs, minimum-order requirements and delivery times may change after purchase.

BAYSCALES does not control independent third-party suppliers and is not responsible for:

- A supplier changing its prices, products, availability or policies
- A supplier becoming temporarily or permanently unavailable
- Shipping delays, customs issues or import restrictions
- Product-quality disputes involving a third-party supplier
- A supplier refusing, cancelling or delaying an order
- Currency-conversion changes or payment-provider fees
- A customer being unable to order from a particular supplier

Changes made by an independent supplier do not automatically qualify a customer for a refund.

5. Access and Technical Issues

Customers who cannot access a purchased product must contact BAYSCALES through Whop and provide enough information for the issue to be investigated.

Before reporting an access issue, customers should confirm that they:

- Are signed into the correct Whop account
- Used the same email address used at checkout
- Checked the relevant Whop product, course, files and community sections
- Attempted reasonable troubleshooting steps

Where a legitimate access issue is confirmed, BAYSCALES will make reasonable efforts to restore or provide access. A temporary or fixable technical issue does not automatically qualify the customer for a refund.

6. Duplicate or Unauthorised Payments

Suspected duplicate payments, payment-processing errors or unauthorised charges should be reported through Whop promptly.

Any refund or reversal relating to a confirmed payment-processing issue may be handled by Whop in accordance with its payment, fraud and dispute procedures.

7. Chargebacks and Payment Disputes

Customers should contact BAYSCALES through Whop and allow a reasonable opportunity to investigate and resolve a genuine issue before initiating a chargeback or external payment dispute.

Submitting a false, dishonest or misleading chargeback after receiving access to a purchased digital product may result in:

- Immediate termination of access
- Removal from BAYSCALES communities
- Submission of access records, login records, communications and purchase evidence to Whop, the payment provider or the customer's financial institution
- Restriction from purchasing future BAYSCALES products

Nothing in this section limits any legitimate rights available under applicable law or payment-network rules.

8. Removal for Misconduct

No refund will ordinarily be provided where access is suspended or terminated because a customer:

- Shares, leaks, copies, resells or redistributes protected content
- Shares supplier information with unauthorised persons
- Violates BAYSCALES or Whop rules
- Engages in fraud, harassment, abuse or unlawful conduct
- Attempts to gain unauthorised access
- Uses the content in a way that infringes intellectual-property rights

Termination of access does not cancel any outstanding payment obligations.

9. Consumer-Law Rights

Nothing in this policy excludes, restricts or modifies any consumer guarantee, statutory right or other legal protection that cannot lawfully be excluded under the Australian Consumer Law or any other applicable law.

Where a customer is legally entitled to a remedy, BAYSCALES will provide the remedy required by law based on the circumstances.

10. How to Submit a Request

Any request relating to payment, access or a claimed product issue must be submitted directly to BAYSCALES through Whop and should include:

- The customer's full name
- The email address used for the purchase
- The Whop receipt or transaction number
- The product purchased
- A clear explanation of the claimed issue
- Relevant screenshots or supporting evidence

Submitting a request does not guarantee approval. Requests will be assessed under this policy, Whop's applicable rules and the law.

PURCHASE CONFIRMATION

By completing a purchase, the customer confirms acceptance of this Refund Policy.

BAYSCALES | Sold through Whop