Cipher — Privacy Policy

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This Privacy Policy explains how Cipher ("Cipher," "we," "us") collects, uses, and shares information when you visit, join, or purchase access to Cipher on Whop. Cipher is a crypto wallet-tracking and trading education community operated on Whop.

1. Who we are

Cipher is operated by Chinito (Whop username chinitocrypto). Cipher is hosted on Whop. Payments, accounts, checkout, and membership access are processed by Whop. Whop's own privacy practices also apply to data Whop collects as the platform.

2. Information we collect

Depending on how you use Cipher, we may collect or receive:

- **Account information** — Whop username, display name, profile photo, and identifiers associated with your Whop account.
- **Contact information** — email address and other details you provide in checkout, support, or forms.
- **Billing information** — payment status, membership plan, purchase history, and related billing records. Card numbers and bank details are handled by Whop, not stored by Cipher.
- **Community activity** — messages, posts, comments, reactions, course progress, and other content you submit in Cipher chats, forums, or experiences.
- **Wallet and trading information you choose to share** — public wallet addresses, on-chain activity you paste or connect, screenshots, trade notes, and similar content. Cipher does not require you to share private keys and will never ask for them.
- **Technical data** — device, browser, IP address, approximate location, and usage logs that Whop or Cipher may receive to operate the service and prevent abuse.

3. How we use information

We use information to:

- Provide membership access, community features, and customer support.
- Process purchases, renewals, cancellations, and billing issues through Whop.
- Moderate the community, enforce our Terms of Service, and prevent fraud, chargebacks, and abuse.
- Improve Cipher's content, tools, and member experience.
- Send transactional notices about your membership. Marketing messages are sent only where permitted.
- Comply with law and respond to lawful requests.

Cipher content is educational. We do not use your information to provide personalized investment advice.

4. How we share information

We share information only as needed to run Cipher:

- **Whop** — as the platform that hosts Cipher, processes payments, and manages accounts and memberships.
- **Service providers** — vendors that help with hosting, analytics, communications, or operations, under appropriate confidentiality obligations.

- **Other members** — content you post in public or member-only Cipher spaces is visible to other members according to the channel's settings.
- **Legal and safety** — if required by law, to protect Cipher, members, or others, or in connection with a dispute, chargeback, or investigation.

We do not sell your personal information.

5. Wallet addresses and on-chain data

Public blockchain data is public. If you share a wallet address with Cipher or in the community, that address and related on-chain activity may be viewed, discussed, or used for educational tracking inside Cipher. Do not share seed phrases, private keys, passwords, or two-factor codes. Cipher is not responsible for losses from information you choose to post.

6. Retention

We keep information for as long as needed to provide Cipher, maintain membership and billing records, resolve disputes, and meet legal obligations. Community posts may remain until you delete them or we remove them under our rules. After membership ends, some records are retained for accounting, chargeback defense, and legal compliance.

7. Security

We rely on Whop's platform security and take reasonable steps to limit access to member information. No internet service is completely secure. You are responsible for keeping your Whop login confidential.

8. Your choices and rights

You may update profile details in your Whop account, cancel membership through Whop billing, and contact Cipher support on Whop to request access, correction, or deletion of information Cipher controls, subject to legal retention needs. Depending on your location (including California and the EEA/UK), you may have additional rights to access, delete, correct, or restrict processing of personal information, or to object to certain uses. We will not discriminate against you for exercising privacy rights.

9. Children

Cipher is for users 18 years of age or older. We do not knowingly collect personal information from children.

10. International processing

Cipher and Whop may process information in the United States and other countries. If you access Cipher from outside the United States, you consent to that processing.

11. Changes

We may update this Privacy Policy. The "Last updated" date will change when we do. Continued use of Cipher after an update means you accept the revised Policy.

12. Contact

Privacy requests: Cipher support on Whop, at the Cipher community. Platform privacy questions about payments and accounts should also be directed to Whop as the data processor/platform.

This document is a storefront policy template and is not a substitute for licensed legal advice.