

Returns Policy

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This Returns Policy explains how returns, cancellations, and refunds are handled for StrategyFactory.ai digital products, subscriptions, memberships, software access, tools, content, and related services.

1) Digital Product and Instant Delivery

StrategyFactory.ai provides digital products and online services. Access is delivered instantly or near instantly after purchase, subscription activation, or account approval. Because the product is digital and access is provided immediately, purchases are final and are not eligible for return.

2) No Refunds

All fees are non-refundable unless expressly required by applicable law. This includes subscription fees, membership fees, plan fees, unused time, partial billing periods, promotional purchases, and purchases where you do not use the Services after access has been granted.

We do not provide refunds based on trading outcomes, market conditions, user setup decisions, exchange availability, third-party platform issues, or a change of mind after access has been delivered.

3) Subscription Cancellations

If your plan is billed on a recurring basis, you are responsible for canceling before the next renewal date. Canceling prevents future renewals but does not create a refund for amounts already paid or for the remainder of the current billing period.

4) Third-Party Payment Processors

Payments may be processed by Whop or another designated payment processor. Their checkout, billing, cancellation, dispute, and payment rules may also apply. You are responsible for reviewing all checkout details before completing a purchase.

5) Exceptional Cases

Nothing in this policy limits any mandatory consumer rights that cannot be waived under applicable law. If a refund is legally required, we will handle the request in accordance with the applicable legal requirement.

6) Contact

For support, visit the [knowledge base](#) or email support@strategyfactory.ai.