

Privacy Policy

ProfitHub Trading

Effective date: July 14, 2026

This policy explains how ProfitHub Trading handles personal information connected with the mentorship and Discord community.

Plain-Language Summary

We use information to provide membership access, process billing through third parties, run calls and recordings, communicate with members, moderate the community, improve the Service, and protect against fraud. We do not sell personal information for money. Payment card details are generally handled by the payment processor rather than stored by ProfitHub.

1. Scope and Who We Are

This Privacy Policy applies to personal information processed by ProfitHub Trading, operating under the SeanDayTrades brand ("ProfitHub," "we," "us," or "our"), in connection with the ProfitHub trading education mentorship, Discord server, live calls, recordings, communications, and related websites or membership pages (the "Service").

Third-party platforms have their own privacy policies. This policy does not control the independent practices of Discord, the checkout or membership platform, payment processors, brokers, charting services, data providers, or websites linked from the Service.

2. Information We May Collect

2.1 Information You Provide

- Identity and contact information, such as your name, email address, Discord username, profile information, and support communications.
- Membership and transaction information, such as subscription status, purchase date, renewal status, price, refunds or disputes, and limited payment-related details provided by the checkout platform. ProfitHub generally does not receive or store your full payment card number.
- Community content, such as messages, questions, chart screenshots, backtests, trade journals, comments, voice contributions, shared screens, feedback, and other material you choose to submit.
- Support and mentorship information, including the educational goals, experience, preferences, and account-rule information you voluntarily discuss so that we can respond to your questions.
- Recording content, including your voice, screen name, chat messages, screen share, or image when you voluntarily participate in a recorded call after notice.

2.2 Information Collected Automatically or by Platforms

- Service activity, such as access dates, membership role, channels used, content viewed, and moderation history, to the extent available to ProfitHub.

- Technical information, such as IP address, device or browser type, identifiers, cookies, logs, approximate location, and security events. Much of this information may be collected directly by the platform hosting the Service rather than by ProfitHub.
- Referral and analytics information, such as how a person reached a membership page or whether an affiliate or promotional code was used.

2.3 Information From Other Sources

- Membership, payment status, and fraud-prevention information from the checkout platform and payment processor.
- Discord account, role, and activity information made available through Discord or authorized community tools.
- Public information or information provided by another member when reasonably necessary to investigate safety, fraud, intellectual property, or rule violations.

3. How We Use Information

We use personal information for legitimate operational, contractual, safety, and legal purposes.

- Create and manage membership access and Discord roles.
- Process, verify, and administer subscriptions, renewals, cancellations, disputes, and billing support through service providers.
- Deliver calls, recordings, feedback, backtesting education, announcements, support, and other membership features.
- Communicate about schedules, account status, policy changes, security, and member requests.
- Moderate the community; enforce rules; prevent account sharing, fraud, abuse, harassment, and intellectual property violations.
- Record and maintain sessions after notice for the member library, education, quality control, and documentation.
- Analyze and improve content, programming, support, and the reliability of the Service.
- Comply with law, respond to valid legal process, maintain business records, and protect legal rights.

4. How We Disclose Information

We may disclose information in the following circumstances. We do not sell personal information for money.

- Service providers. To vendors that support membership hosting, payments, Discord access, email, cloud storage, analytics, security, legal, accounting, and customer support, subject to their roles and agreements.
- Community visibility. Your Discord screen name, messages, reactions, voice, shared screens, and other voluntary participation may be visible to other members in the channels or calls you use.
- Legal and safety. When reasonably necessary to comply with law or valid legal process; investigate fraud, threats, abuse, or rights violations; enforce agreements; or protect people, property, and the Service.
- Business transition. In connection with a potential or completed sale, transfer, financing, reorganization, or succession of the Service, with appropriate confidentiality protections where practical.

- At your direction. When you ask us to share information or provide consent.

5. Payments and Financial Information

Subscription payments are processed by third-party platforms and payment processors. ProfitHub ordinarily receives transaction status and limited billing information, not your complete card number or bank credentials. You should review the payment provider's privacy policy before submitting payment information.

Do not post brokerage credentials, API keys, bank account numbers, Social Security numbers, or full card details in Discord or support messages. If such information is submitted, we may delete or restrict it for security.

6. Cookies, Analytics, and Similar Technologies

Membership pages, linked websites, Discord, and other platforms may use cookies, pixels, local storage, device identifiers, or similar technologies for authentication, preferences, analytics, security, and advertising. Controls may be available through your browser, device, or the applicable platform. Blocking certain technologies may affect functionality.

7. Data Retention

We retain personal information for as long as reasonably necessary to provide the Service, maintain the educational library, resolve disputes, enforce agreements, prevent fraud, comply with legal or tax obligations, and protect rights. Retention periods vary by data type.

Membership and transaction records may be retained after cancellation for accounting, fraud prevention, and legal purposes. Recordings may remain in the member library or archives while they have educational or documentation value. Content may persist temporarily in backups even after deletion from active systems.

8. Security

We use reasonable administrative, technical, and organizational measures appropriate to the nature of the Service. No internet transmission, platform, or storage system is completely secure, and we cannot guarantee absolute security. You are responsible for using a strong unique password, protecting your accounts, and reporting suspicious access promptly.

9. Your Choices and Privacy Requests

You may request access to, correction of, or deletion of certain personal information by emailing SeanDayTrades@gmail.com. You may also cancel the membership, adjust Discord settings, leave channels, limit what you voluntarily share, or unsubscribe from optional promotional emails using the provided controls.

We may need to verify your identity before completing a request. We may retain information when permitted or required for security, fraud prevention, legal compliance, transaction records, free expression, or the establishment and defense of legal claims. Depending on where you live, you may have additional non-waivable privacy rights.

10. Call Recordings and Member Privacy

ProfitHub may record calls after providing notice. By joining and remaining in a recorded session after notice, you consent to the capture and use within the Service of your voluntary contributions. Members who do not want to be recorded should not speak, activate video, share a screen, or post in the recorded session.

Members are prohibited from taking another member's messages, voice, charts, results, personal circumstances, or identifying information outside the community without permission. ProfitHub cannot guarantee that every member will follow this rule, so do not share information you would not want other participants to see.

11. Adults Only

The Service is intended only for individuals who are at least 18 years old. We do not knowingly collect personal information from children. If we learn that a person under 18 has provided personal information, we may delete it and terminate access.

12. International Users

ProfitHub is operated from Florida, United States. If you access the Service from another country, your information may be processed in the United States or other locations where service providers operate. Privacy protections may differ from those in your country.

13. Third-Party Links and Integrations

The Service may link to or integrate with third-party platforms, brokers, proprietary trading firms, charting tools, educational resources, and social media. ProfitHub is not responsible for their privacy or security practices. Review their policies before providing information.

14. Changes to This Policy

We may update this Privacy Policy as the Service, technology, or legal requirements change. The updated version will state a new effective date and may be communicated through the Service, Discord, email, or the membership platform. Where required by law, we will provide additional notice or request consent.

Contact

Questions or notices may be sent to: SeanDayTrades@gmail.com

ProfitHub Trading is an unincorporated trading education brand based in Florida and operates under the SeanDayTrades brand. It is not represented in these documents as a corporation or limited liability company.